

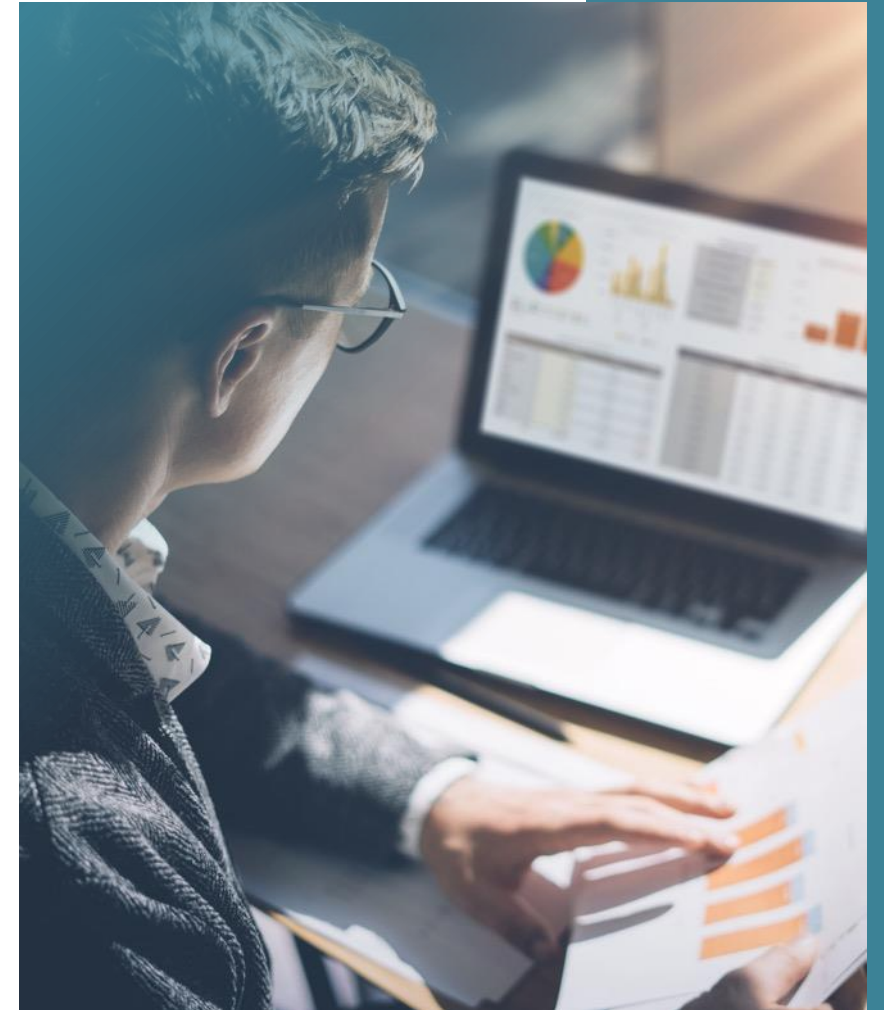


Supported Browsers and Devices

Our Policy

JAGGAER is committed to providing industry-leading products and services. We strongly encourage customers to upgrade regularly to the newer versions or consider a dual browser strategy, in accordance with your company policy.

To delivery the best product experience, we need to periodically announce end of support information. JAGGAER typically provides its customers three or more months notices when a browser is no longer supported.



Additional Information

- Alpha, Beta, or unreleased versions of browsers are not supported by JAGGAER.
- The supported browsers only apply to the JAGGAER Indirect SaaS solutions and are not applicable for any deployed or customized solutions (with exceptions noted for Contract Director).
- JAGGAER SaaS products are browser-based, hosted applications that do not have inherent minimum operating system (OS) specifications, therefore this document does not contain any OS support information.
- Any browsers not listed have not been validated by JAGGAER and are not supported. Issues arising from use of these browsers will not be addressed by JAGGAER.
- For the purposes of this document, references to *JAGGAER Indirect* platform solutions include: eProcurement (Spend Director, Supplier Management, Contract Compliance Tracking), Accounts Payable, Supplier Management, Contract Lifecycle Management, Sourcing, Spend Analytics, Savings Management, and the JAGGAER Supplier Network



JAGGAER Indirect Solutions

Platform	Browser Support
Windows	Internet Explorer (IE) – Only Version 11* Edge – latest version with Windows 10 Chrome – latest version – automatically updated by Google Firefox – latest version – automatically updated by Mozilla
Macintosh	Safari 4.0 and higher Firefox – latest version – automatically updated by Mozilla
iPad	Safari – embedded browser within the iPad

*Previous versions of Internet Explorer are no longer supported. Users will be redirected to a page displaying recommended browsers.

- Email approvals are formatted specifically to work with embedded browsers for Android, Blackberry, and iPhone/iPad mobile devices. Readability of emails vary based on email client and formatted selected.
- iPad is supported by JAGGAER, however, not all Supplier punch-out sites will support use of this device.
- Although Safari is supported by JAGGAER, not all Supplier punch-out sites will support this browser.



JAGGAER Indirect iPad Configurations

Setting	How to Update
Pop Up Blocker: “Disabled”	Settings > Safari > General: Block Pop Ups
Open New Tabs in Background: “Disabled”	Settings > Safari > General: Open New Tabs in Background
Block Cookies: “Allow from Websites I Visit” or “Always Allow”	Settings > Safari > Privacy and Security: Block Cookies
JavaScript: “Enabled”	Settings > Safari > Advanced > JavaScript

- By default, the Pop Up Blocker setting is Enabled, and Open New Tabs in Background is enabled. Both of these must be updated manually. Other supported settings are Apple default settings and do not have to be changed unless they were updated previously.
- The location to update settings may vary slightly as Apple updates the operating system.
- iPad is supported by JAGGAER, however not all Supplier punch-out sites will support use of this device.



JAGGAER Indirect Platform – Mobile

Mobile Device Type	Version Support
Apple	IOS Version 10.0 and higher
Android	Android Version 4.0.3 and higher
Blackberry	Not officially supported but compatible
Windows	Not officially supported but compatible

- Apple requires you to have an iPhone 4s or higher in addition to the IOS version requirement.
- Android has no device requirements meaning the mobile app will work on any type of Android phone as long as the operating system is 4.0.3 and higher.
- When the app is used on a Blackberry, it uses the device browser to display the app screens instead of showing you the screens in a true native app view. Whatever the default browser is on the device will be used.
- Blackberry users are not able to receive push notifications on their device since the app is not supported.
- When the app is used on a Windows phone, it uses the device browser to display the app screens instead of showing the screens in a true native app view. Whatever the default browser is on the device will be used.
- Window phone users are not able to receive push notifications on their device since the app is not supported.



Contract Authoring App for Word

Operating System	Microsoft Word Version
Windows	Word 2016 [†] with Internet Explorer 11
	Word 2013 [‡] with Internet Explorer 11
	Word 2010 [±]
Macintosh	Word 2016 [•]

- [†]Full authoring support (template and contract) with JAGGAER Contract Authoring App.
 - Note: Only users that need the ability to create templates, author contracts, or review/adjust contracts via the Contract Authoring App need Word 2013/2016.
- [‡]Office 365 is currently not officially supported to use the JAGGAER Contract Authoring App.
 - Note: Microsoft requires an active Office Store account to be linked in Microsoft Word to use the JAGGAER Contract Authoring App.
- [±]No support for JAGGAER Contract Authoring App (storage of templates and creation of contracts only)
- [•]No support for JAGGAER Contract Authoring App (storage of templates and creation of contracts only)
 - Note: Using Parallels for Mac OS allows use of Windows Word 2013/2016 on a Mac OS with JAGGAER Contract Authoring App support. Devices running iOS or Android are not supported.



Contract Director

Platform	Browser Support for 14.2 SaaS and 7.5 deployed and above
Windows	Internet Explorer (IE) 8, 9, 10, 11 [†] Chrome – latest version – automatically updated by Google Firefox – latest version – automatically updated by Mozilla Firefox ESR – latest version – meant for organizations [‡]

Macintosh Safari 4.0 and higher

Platform	Browser Support for 13.2 SaaS and 7.2 deployed
Windows	Internet Explorer (IE) 8, 9, 10, 11 [†] Chrome – latest version – automatically updated by Google [±] Firefox – latest version – automatically updated by Mozilla Firefox ESR – latest version – meant for organizations [‡]

Macintosh Safari 4.0 and higher

- [†]IE 9, 10 and 11 will run in IE 8 Document Mode to support legacy pages. No input from the user should be needed.
- [‡]More information about Firefox ESR at <https://support.mozilla.org/en-US/kb/firefox-esr-release-cycle>.
- [±]The Reporting tool (Exago) used with Contract Director SaaS 13.2 and 7.2 deployed does not work with Chrome.



Contract Director

Platform	Browser Support for V6.5.8 or older deployed
Windows	Internet Explorer (IE) 7, 8, 9 [†] Firefox – latest version – automatically updated by Mozilla Firefox ESR – latest version – meant for organizations [‡]

Platform	Browser Support for V6.5.9 deployed
Windows	Internet Explorer (IE) 7, 8, 9, 10 [†] , 11 [‡] Firefox – latest version – automatically updated by Mozilla Firefox ESR – latest version – meant for organizations [‡]

- [†]IE runs in Quirks mode to support V6.
- [‡]More information about Firefox ESR at <https://support.mozilla.org/en-US/kb/firefox-esr-release-cycle>.
- [‡]IE runs in Quirks mode to support V6. Customers must be at level 6.5.9.603 for IE11 support.



Spend Analytics (Spend Radar)

Platform	Browser Support
Windows	Internet Explorer (IE) 11 Chrome – latest version – automatically updated by Google Firefox – latest version – automatically updated by Mozilla
Macintosh	Safari 4.0 and higher Firefox – latest version – automatically updated by Mozilla



Sourcing Optimizer

Platform	Browser Support
Windows	Internet Explorer (IE) 11 Chrome – latest version – automatically updated by Google Firefox – latest version – automatically updated by Mozilla



Research Material Management (Enterprise Reagent Manager)

Platform	Browser Support for RMM, System Administration, Stockroom and Stockroom Kiosk
Windows 7 or 10	Chrome – latest version – automatically updated by Google
Macintosh	Chrome – latest version – automatically updated by Google
iOS Tablets	Chrome – latest version – automatically updated by Google
Android Tablets	Chrome – latest version – automatically updated by Google



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