

University 2011 Goals	Progress Toward Goals in '09-'10	Progress Toward Top 20
V. Clemson's national reputation		U.S. News Rankings
6. Publicize both national and international accomplishments of faculty, staff and students.	Juan E. Gilbert received IEEE Computer Society's Golden Core award. Suzanne Aultman was named 2009 Young Engineer of the Year by National Society of Professional Engineers. Roger Stolen was elected to prestigious Russian Academy of Sciences. Mark C. Thies was one of 22 international researchers selected by European Union for Marie Curie Fellowship. Matthew MacKenzie was awarded a Killam Foundation Fellowship to study at McGill University in Canada for 2009-10 academic year. Linda Dzuris was elected to Guild of Carillonners in North America's Board of Directors. Hala Nassar and Robert Hewitt were featured in exhibit "Climate Change Garden" at The Late Show Gardens in California's Sonoma Valley. Mickey Lauria was named co-editor of <i>Town and Planning Review</i> . Elaine Worzala was made Fellow of Institute of Green Professionals. Ashley Robbins Wilson serves on State of South Carolina Board of Architectural Review. ↑	
7. While maintaining full compliance, achieve notable recognition with another national football championship, two championships in Olympic sports, and two Final Four appearances in basketball.	Golfer Ben Martin , senior on 2009-10 team, was finalist at 2009 U.S. Amateur in Tulsa, Okla., finishing second out of 312 golfers and earning invitation to play in 2010 Masters and 2010 U.S. Open. He is first Clemson golfer to reach finals of U.S. Amateur since 1993. Men's basketball team will play host to "ESPN College GameDay" January 23 at Littlejohn Coliseum. Clemson was one of eight schools selected to host program during 2010 season. "GameDay" will bring noted broadcasters Digger Phelps, Dick Vitale, Jay Bilas and Bobby Knight to campus. ↑	

Individual score cards are available from Student Affairs and CU-ICAR to highlight their progress toward division goals.

DISCOVERY COUNCIL UPDATE ACTION AND PROGRESS

July 2009 Quarterly Progress

- All efficiency-enhancing and cost-saving efforts were met at \$3.4M for fiscal year.

Student Payroll Process

- Student Affairs and Human Resources developed future state process for student/hourly payroll, reducing cycle time 78%. Implementation is targeted for 9/30/09.
- Savings are estimated at \$120K annually for Student Affairs. Campus impact for full implementation is projected at \$450K.

Campus Energy Conservation

- Energy consumption for February-May is 7% below FY08 levels. To date, 453 Clemson faculty, staff and students have taken energy pledge.
- Alignment of Clemson University Energy Conservation, Solid Green, Campus Facilities and Discovery Council are under way.
- Estimated annual savings from campus energy conservation efforts are \$100K.

Dormitory Desk Assistant Hours Reallocated

- Needs Assessment for dormitory desk assistants yielded 30% time reallocation valued at \$97K annually.

Desktop Phone Reduction

- University reduced number of desktop phones by 400 resulting in average monthly cost avoidance of \$14K.
- As this trend continues, potential annual cost avoidance is anticipated at \$250K.

Streamlining Mail Services

- Implementation of solutions to increase revenue and improve efficiency in Mail Services is in progress and targeted for completion by 9/30/09.
- Annual value is projected at \$275K.

October 2009 Quarterly Progress

The University's colleges and support units absorbed reductions totaling \$15.4M in FY 2009 and 2010 to protect investments in key initiatives and quality. The Discovery Council's FY10 plans target an additional \$5.2M in cost savings to be reallocated to support Clemson's core academic and support functions by June 30, 2010. Below is a sample of current cost-saving and efficiency-enhancing efforts:

- Clemson's new cell phone stipend program transfers device liability from University to individual employees. Implementation will be complete 10/15. Annual savings are estimated at \$700K.
- CCIT Process Improvements
 - Re-engineered several software licenses and agreements that will yield \$243K in annual savings.
 - Streamlined help desk hours of operation, saving \$30K in labor and maintaining customer satisfaction.
- Student Affairs Process Improvements
 - Completed several lean initiatives including streamlining paint crews and improving sprinkler inspection. Total cost avoidance and savings are estimated at \$175K.
 - Student Affairs leaders reduced administrative data entry time 100% by re-engineering dorm damage billing process.
- Recycling Department redesigned marketing and collection processes, resulting in \$134K in annual savings.
- Facilities streamlined project management processes, eliminating approximately 40% of administrative waste.
- Human Resources automated payroll election process for nine-month faculty, yielding 50% reduction in cycle time and improved customer service.

PRESIDENT'S REPORT CARD TO THE BOARD OF TRUSTEES

University 2011 Goals	Progress Toward Goals in '09-'10	Progress Toward Top 20
I. Academics, research and service		U.S. News Rankings
1. Excel in teaching at both the undergraduate and graduate levels.	Twenty-two students were recognized as Supply Chain Operations Reference Scholars after successfully completing national certificate exam. ↑	Percent of full-time faculty, faculty with terminal degrees ↔
2. Increase research and sponsored programs to exceed \$100 million a year in research support.	Dennis Bausman was named first Endowed Professor of Construction Science and Management. Despite challenging funding climate, funding for sponsored programs in FY 09 totaled more than \$140M. Clemson and nine other S.C. higher education institutions received \$20M NSF biofabrications research grant, one of largest in state's history. ✓	Clemson currently has 15 endowed chairs @ \$90M.
3. Set the standard in public service for land-grant universities by engaging the whole campus in service and outreach, including a focus on strategic emphasis areas.	CU-ICAR was noted in National Academies publication for best practices among university research parks. ↑	
4. Foster Clemson's academic reputation through strong academic programs, mission-oriented research and academic centers of excellence, relevant public service and highly regarded faculty and staff.	IFNL's bullying-prevention program was endorsed by American Academy of Pediatrics as effective way to address youth violence in schools. Clemson video about life for African American students will be included in new exhibit at Smithsonian Institute. Educational leadership program has been accepted as member of University Council for Educational Administration; Clemson is only institution in S.C. to earn that status. Clemson leads S.C. in public and private coalition for Broadband Technology Opportunities Program proposal for \$45M funding for "middle mile" fiber connectivity. <i>Princeton Review</i> ranks Michelin® Career Center 3 rd in country for career services. Research by Jan Medlock on optimal flu vaccine priorities prompted Centers for Disease Control to rethink immunization recommendations and was published worldwide in more than 4,000 media outlets. CU-ICAR formed strategic alliance with Specialty Equipment Market Association for advanced-vehicle technology and performance aftermarket-education program development. ↑	Academic reputation 3.1 ↔ Clemson ranks 22 nd in <i>U.S. News & World Reports</i> 2010 annual college rankings. ↔
5. Seek and cultivate areas where teaching, research and service overlap.	Ford Motor Co. executive brought new Ford Taurus 2010 to CU-ICAR as part of national launch. Parking Services collaborated with College of Engineering & Science to repave portion of Centennial Boulevard, providing civil engineering students opportunity to research alternative asphalt resources. ↑	
II. Campus life		U.S. News Rankings
1. Strengthen our sense of community and increase our diversity.	Minority Access recognized Clemson with award for demonstrated commitment to fostering diversity and inclusion. Total of 3,885 incoming students participated in "One Clemson" program on August 17, an increase of 14.8% over last year. ↑	

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II. Campus life		U.S. News Rankings
2. Recognize and appreciate Clemson's distinctiveness.	<i>Princeton Review</i> ranks Clemson No. 1 Town-Gown Relations and No. 1 Jock Schools (popularity of intercollegiate and intramural sports), 2 Happiest Students, 3 Best Career Services, 5 Everyone Plays Intramural Sports, 10 Best Quality of Life, 14 Most Conservative Students, 15 Future Rotarians and Daughters of American Revolution, 17 Best Athletic Facilities, 20 School Runs Like Butter (administration gets high marks). More than 1,071 student, faculty and staff volunteers helped with Freshman Move-In this year, a 33% increase over last year's participation. ↑	
3. Create greater awareness of international programs and increase activity in this area.	On-campus residents donated furniture to equip 14 apartments for international exchange students who came to Clemson this fall with only their personal belongings. Total of 762 students studied abroad in spring and summer 2009, a 4% increase over comparable period in 2008. Clemson welcomed 53 exchange students from 17 countries in fall 2009, a 10% increase in student numbers and a 54% increase in number of countries represented from fall 2008. ↑	
4. Increase our focus on collaboration.	Coca-Cola is partnering with athletic department and Solid Green campaign to increase recycling on home football game days. Over 9,000 guests participated in 63 camps and conferences hosted on campus this summer. In 2009 EBI Resident Satisfaction study, 26.9% of respondents reported that prior Clemson camp/conference experience contributed to decision to select Clemson for college career. ↑	
5. Maintain an environment that is healthy, safe and attractive.	Police Department, Fire Department, Risk Management, General Counsel's Office, Staff Ombudsman and Human Resources collaborated to revise workplace violence policy and to provide safety training campuswide. Sierra Club places Clemson on 3 rd annual "Cool Schools" list of top eco-friendly U.S. universities. CUPD provided 25,765 safety escorts January 1-August 31. ↑	
III. Student performance		U.S. News Rankings
1. Attract more students who are ranked in the top 10 percent of their high school classes and who perform exceptionally well on the SAT/ACT.	Applications were up 5% to 16,282 (all-time record). Despite enrolling 300 more freshmen, SAT average was within two points of last year's record. (Middle 50% did not go down.) Clemson had largest number of enrolled freshmen in top 10% of their high school class (1,516) in University history. Clemson enrolled 650 Palmetto Fellows recipients, an increase from 550 in fall 2008. ↑	Acceptance rate 63% ↓ SAT average 1225 ↔ Top 10% - 45% ↓
2. Promote high graduation rates through increasing freshman retention, meeting expectations of high achievers and providing support systems for all students.	More than 70% of Bridge students "crossed the Bridge" and enrolled as Clemson sophomores. Students living in First-Year Experience (FYE) community exceeded their predicted GPRs at rate higher than first-year students not living in FYE community. Average earned GPR for FYE community students was 3.20 while average for other students was 3.08. Living and learning community for HEHD students opened at beginning of school year. ↑	

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III. Student performance		U.S. News Rankings
3. Promote excellence in advising.	As part of Freshman Academic Progress Program, staff from Student Affairs partnered with Office of Undergraduate Studies to reach out to students whose midsemester reports included unsatisfactory academic performance. Approximately 370 students received personal contacts with offers of assistance, support and referral. In addition, Residential Life student staff made one-on-one contact with each on-campus freshman, urging students to pay attention to midsemester progress report and to take action on "red flag" warnings. ↑	
4. Increase the annual number of doctoral graduates to the level of a top-20 public research university.	Clemson awarded record 173 Ph.D.s in 2008-09, up 22 over previous year. ↑	
5. Improve the national competitiveness of graduate student admissions and financial aid.	Applications were up 3.2% from last year. U.S. citizens' applications were up 19% while international applications were down 5%. ↑	
IV. Educational resources		U.S. News Rankings
1. Successfully complete our current capital campaign and a subsequent one.	Gifts recognized this quarter include \$1.1M from Ronald and Katherine Harper for unrestricted endowments for student support in graphic communications within College of Business and Behavioral Science; \$250,000 pledge from Dr. Thomas B. Pace for orthopedic laboratory endowment in Clemson University Biomedical and Bioengineering Translational Research Facility at Greenville Hospital System University Medical Center. Leadership Circle gifts since beginning of program total \$688,924 from 58 founding members. ↑	Exceeded alumni participation goal for FY08-09 at 28.3%. ↔
2. Rededicate our energy and resources to improving the library.	Libraries patrons checked out 216,756 books last year. That figure, averaging 12.3 checkouts per student, remains steady despite increase of electronic resources. Cooper Library averages 3,100 visits per day, or over 1,100,000 visitors per year. That is 14 times average home football game attendance. ↑	
3. Increase faculty compensation to a level competitive with top-20 public universities.	<i>U.S. News & World Report</i> faculty resource ranking moved to 27 th from 30 th among public universities. ↑	
4. Increase academic expenditures per student to a level competitive with top-20 public universities.	Clemson's student loan cohort default rate is 1.2 compared to national average of 6.7. ↑	
5. Manage enrollment to ensure the highest quality classroom experience.	Hala Nassar received 2008 Award of Recognition for Excellence in Teaching, Research and Service to the Profession from Council of Educators in Landscape Architecture. ↑	

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V. Clemson's national reputation		U.S. News Rankings
1. Promote high integrity and professional demeanor among all members of the University community.	Clemson's Intercollegiate Ethics Bowl team won 2 nd place at national 2009 Ethics Bowl Championships in Cincinnati, Ohio. ↑	
2. Establish a Phi Beta Kappa chapter.	Delta Chapter of South Carolina inducted 69 New Members in Course on March 27, 2009. ✓	
3. Have at least two Clemson students win Rhodes Scholarships.	Laura Datko, Julee Alaina Floyd and Mary Kate Watson received National Science Foundation Graduate Research Fellowship. Ab Watkins received Fulbright Scholarship. ↑	
4. Send student ensembles to perform at Carnegie Hall.	Completed. ✓	
5. Have at least two Clemson faculty win recognition by national academies.	Completed. ✓	
6. Publicize both national and international accomplishments of faculty, staff and students.	Lienne Medford earned Teacher of Honor Status through Kappa Delta Pi International Honor Society in Education. Melanie Cooper was named to inaugural class of American Chemical Society Fellows. James McCubbin and Scott Shappell were named Fellows of American Psychological Association. Jack McKenzie received Alpha Phi Omega National Service Fraternity's highest award — National Distinguished Service Key — and 2009 pledge class will be named in his honor. CU-ICAR Tower and AutoPark received Special Citation Award from American Institute of Architects South Carolina Chapter. President Barker and CU-ICAR were recognized as example of Global Best Practices by National Academies of Sciences in new report, <i>Understanding Research, Science and Technology Parks</i> . Center for Visual Arts Celebration 2009 won University & College Designers Association award in Special Events category. Following Clemson fraternity/sorority chapters won national or regional awards: Alpha Delta Pi Sorority — Golden Lion Award; Alpha Phi Alpha Fraternity — National Charles H. Wesley Award; Delta Sigma Theta Sorority — Regional Collegiate Chapter of the Year, Distinguished Program of the Year Award (Honorable Mention), Highest Percentage of Chapter Members Present at Regional Convention; Pi Kappa Phi Fraternity — Master Chapter Award for Recruitment; Sigma Alpha Epsilon Fraternity — Outstanding Alumni Communication Award for Electronic Newsletter; Sigma Gamma Rho Sorority — SE Region Undergraduate Chapter of the Year (1 st Place); Zeta Tau Alpha Sorority — Membership Achievement Award, Best Web Site (1 st Runner-up), Best Chapter (province 6A), Financial Achievement, Crown Chapter, Major Donor Award (\$15,000-\$25,000), Kelton Banks , Most Outstanding Senior, Abby Daniel , Most Outstanding Member. Three NPHC students were recognized on regional or national level: Arthur E. Doctor Jr. , Alpha Phi Alpha Fraternity National Distinguished Collegian; Shiree Hughes , Sigma Gamma Rho Sorority Southeast Regional Scholastic Achievement; Kiesha Robinson , Delta Sigma Theta Sorority Regional Collegiate of the Year. Linda Howe was elected to Board of Governors for National League for Nursing. Joseph F. Sullivan Nursing and Wellness Center was awarded American Cancer Society's 2009 Prism Award. American Ceramic Society's Ceramic Education Council selected Kathleen Richardson as recipient of 2009 Outstanding Educator Award. Jay Chapin received 2009 Research and Education Award from American Peanut Council. ↑	