J After Arrival FAQs

1. When should I complete the SEVIS Check-In?

Once you arrive in the U.S, you are required by federal regulations to complete the SEVIS check-in process within 30 days of your program start date, which is listed in Section 3 of the DS-2019 Certificate of Eligibility for the J-1 Visa.

2. Why do I need to complete the SEVIS Check-In?

J-1 scholars in initial status are ineligible for such benefits as applying for a Social Security card, starting employment, or obtaining a SC Driver License. Only are you eligible for these benefits when the check-in process is completed and the SEVIS record is validated to Active.

3. Do I need to visit the International Services office and complete the check-in process in person?

There are two ways to complete the SEVIS check-in with our office:

1) The forms/documents listed below can be completed, scanned, and emailed to International Services, is@clemson.edu. (If you have any dependents, the forms below will also be required to be provided in order for the check-in process to be completed.) Once your forms have been submitted, please allow up to 2 business days for your record to be activated.

- Copy of U.S. J visa and arrival stamp
- Copy of DS-2019 with consular notes
- Certificate of insurance coverage
- Summary of coverage benefits
- Completed IS-206 Form
- Completed IS-205 Form with your valid U.S. residential address (if you have not found your permanent address yet, please provide your temporary address)
- Copy of I-94 Arrival/Departure record (available online at the Customs and Border Patrol website)

2) If you are unable to email us the check-in documents or prefer submitting these materials in person, please feel free to drop by our office, located at 108 Long Hall, during the J Check-In Walk-In Hours (Mon-Fri, 8:30-11:30 a.m.). However, we highly recommend you to gather all the required check-in documents above prior to your visit.

4. When do I need to purchase the insurance? What kinds of insurance plan can I purchase? Do you have a list of the approved insurers which I can choose from?

If you haven’t done so already, you must purchase health insurance once you arrive in the U.S. Proof of your insurance coverage is required in order to complete your SEVIS Check-In. The period of required coverage is the actual duration of your program as recorded in your SEVIS record as well as listed in the “Program Begin Date,” and “Program End Date,” on your DS-
2019(s). If you have dependents (J-2) accompanying you, they are also required to have proof of health insurance coverage.

The insurance plan you purchase must meet the requirements of the U.S. Department of State regulations listed here: requirements listed in the Exchange Visitor Arrival Guide.

Please view a list of some approved insurers here.

5. **How can I obtain my TigerOne/University Identification Card and my Clemson email address?**

If you are paid by the university, your department is responsible for entering your information in Clemson University’s PeopleSoft employee database to generate an identification number and email for you.

If you are not paid by the university, once our office has processed your SEVIS check-in, we will enter your information into Clemson University’s PeopleSoft employment database then email you the completed IS-40 form, TigerOne Card Request Memo (not found online) to allow you to obtain the Tiger1 ID card. The instructions on how to retrieve your Clemson University email address will also be included in that email.

6. **Where can I go to apply for my driver’s license? What are the required documents?**

You will need to visit the South Carolina Department of Motor Vehicles (SCDMV) in Seneca, South Carolina, in order to apply for your permit or driver’s license. For Seneca DMV’s physical address, business hours, and contact information, please click here.

You will be able to locate a list documents required to apply for a driver’s permit or license under the section of “Acquiring a Driver’s License” within the Exchange Visitor Guide.

7. **Do I need a SSN card?**

If you are paid by the university, then you are eligible for a U.S. Social Security Number (SSN). If you are not paid by the university but would like to apply for a SC driver license, you will need to obtain a denial letter, which states you are currently ineligible for employment, from the Social Security Administration Office by applying for a Social Security Number.

For more information on applying for a Social Security Number, please visit the Social Security Administration website.

8. **How can I find a public computer and printer on campus?**

Please check with your hosting supervisor to determine whether there is a public computer/printer located in your host department in which you are allowed to use. If there is no computer available, a limited number of computers, which do not require a University login (for public use), are available in Cooper Library on the main floor in Learning Commons East.

Scanners are available on the 4th floor of Cooper. Scanning is free and may be used by both Clemson affiliates and the public. They can be emailed or saved to a USB drive. (Cooper Library Map- 4th Floor)
The public printer is located in the 4th floor east Learning Commons (black & white). Cost is 5¢ per page (must be paid with a Tiger 1 visitor card, which can be purchased from the Value Transfer Station (VTS) in the POD Mini Mart on the 4th floor). You can send print jobs from any of the public computers in the library (select "Cooper Public" as the printer when sending the job).

If you have a mobile phone, you may also utilize it to take photos of your immigration documents to send to is@clemson.edu as long as the photos are legible.

9. How can I connect to the Wireless Network on campus when using my smartphone/laptop?

- Clemson’s user wireless network is provided through Eduroam, a Global WiFi Roaming service for Academia. Eduroam allows for anyone with a valid Clemson login to use the Eduroam network here on campus but also at any other Internet2 Net+ institution taking advantage of this service.

  ❖ **CLEMSON USERS:**
  
  Your EDUROAM login is as follows:

  ➢ Username: USER@clemson.edu
  ➢ Password: your university credential

  Visit the guide [here](#).

- Clemson guests can take advantage of the ClemsonGuest network that allows for a temporary login credential to be used during a temporary visit.

  ❖ **GUESTS:**
  
  ➢ When users connect to clemsonguest, you will be presented with the following portal page after bringing up an Internet browser: Users that do not have a Username can click on the provided link to create an ID on the self-provisioning page.

10. When is the J-1 Orientation? And how can I register for the orientation

J-1 Orientations are held monthly in E-304 Martin Hall. To register for the orientation which fits your schedule, please click [here](#).