

How to request your Certificate of Eligibility from Clemson University

Congratulations on your recent admission to Clemson University!

In this document you will find instructions on how to download Duo Security, access Clemson University's VPN, and request your I-20 Certificate of Eligibility for the F-1 Visa or DS-2019 Certificate of Eligibility for the J-1 Visa below. At the end of this document, you will also find a list of Frequently Asked Questions.

Please note the following deadlines:

- Students expecting to enroll in the spring term should submit all materials by November 15.
- Students expecting to enroll in the summer term should submit all materials by April 1.
- Students expecting to enroll in the fall term should submit all materials by July 1.
- Students transferring their SEVIS record from another U.S. Institution should complete their certificate of eligibility request by the start of classes in their expected start term.

Step 1: [Download the Duo Security App by following CCIT's instructions.](#) ([Click here for FAQs and tips on how to use Duo](#)) Once you have downloaded Duo, you can move on to Step 2 to connect to Clemson University's network through the VPN.

Step 2: [Click here](#) to download the VPN to your computer. If you would like detailed step-by-step instructions on how to download DUO and access Clemson University's VPN, please [click here](#).

Step 3: Once you have accessed the VPN, use Internet Explorer as your browser to visit the URL:
istart.app.clemson.edu

Step 4: Register your iStart portal by entering your CU/XID and date of birth.

Step 5: Complete the following e-forms listed under the "Biographical Information" and "Pre-Arrival" tabs:

- biographical information
- emergency contacts
- your contact information
- request certificate of eligibility
- the financial certification
- SEVIS Transfer In Request (this form should only be completed by those transferring their Active SEVIS record from a U.S. institution.)