

**Network Operations Center  
Weekly OUTAGE Report  
12/28/2008 - 01/03/2009**

<b>Incident Number</b>	<b>Type</b>	<b>Title</b>	<b>Date Submitted</b>	<b>Date Resolved</b>	<b>Incident Solution</b>
<a href="#">39118</a>	Campus Network Connectivity	Outage: R_Lever-2W-3750G-DL-127, 12/30/08 9:48AM	12/30/2008	12/30/2008	Systems were down to scheduled power outage. Service restored at 11:58AM.
<a href="#">39004</a>	PSA Network Connectivity	Outage: AE_Lancaster_2801, 12/29/08 11:01AM	12/29/2008	12/29/2008	Spirit Telecom replaced smart jack. Alarm cleared at 3:31PM.
<a href="#">38965</a>	PSA Network Connectivity	Connectivity: AE_Williamsburg, 12/29/08 8:12AM	12/29/2008	12/29/2008	The APC UPS had a fault error. Customer has plugged devices from the UPS directly into to wall outlets. Service restored 9:13AM.
<a href="#">38929</a>	PSA Network Connectivity	Outage: AE_Bamberg_2801, 12/26/08 8:48PM	12/26/2008	12/29/2008	UPS died over the Holidays and was replaced by customer. Service restored 12/29/08 2:07PM.
<a href="#">38920</a>	PSA Network Connectivity	Outage: AE_Williamsburg_2801, 12/26/08 9:43 AM	12/26/2008	12/29/2008	Faulty UPS. Customer moved devices off UPS until computer consultant can get UPS working. Service restored 12/29/08 9:22AM.