

**Network Operations Center
Weekly OUTAGE Report
01/11/2009 - 01/17/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
43732	Campus Network Connectivity	Outage: McAdams-AG-1E_3750E-89 01/17/09 7:58AM	01/17/09	01/17/09	Replaced optics in McAdams-AG and moved OSP to pair 4 between Poole and Riggs. Also brought up redundant link to Strode.
43722	Campus Network Connectivity	Outage: McAdams-AG-1E_3750E-89 01/16/09 7:00PM	01/16/09	01/16/09	Moved routing and fiber back into Poole-dl-02. Keyset to McAdams unavailable. Service restored 1/16/09 at 10:30PM.
43462	PSA Network Connectivity	Outage: AE_Horry_2801 01/16/09 6:38AM	01/16/09	01/16/09	Network equipment power cycled. Service restored 01/16/09 9:15AM.
43435	Campus Network Connectivity	Connectivity: Poole_Border_6509 int Te9/5, fiber connection between ITC and Poole via MRV-02 01/15/09 10:38AM	01/15/09	01/15/09	Fiber damaged by contractor working in Poole Data Center. Service restored 01/15/09 10:38AM.
42749	Campus Network Connectivity	Outage: Lowry-2N_3560g48p-41-46 01/14/09 05:48AM	01/14/09	01/14/09	Loss of connectivity due to tripped circuit breaker. Service restored 6:24AM 1/14/09.

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42689	Campus Network Connectivity	Outage: Cooper-2S_3560G48PS-49 01/13/09 3:48PM	01/13/09	01/13/09	The power cord had been bumped out. Service restored 4:57PM.
42687	PSA Network Connectivity	Outage: AE_Lancaster_2801 1/13/09 3:39PM	01/13/09	01/13/09	According to AT&T the local telco power cycled the equipment. Service restored 5:20PM.
42287	PSA Network Connectivity	Outage: AE_Georgetown 1/12/09 2:51PM	01/12/09	01/12/09	Power outage. Service restored to the site at 4:03PM
41833	Campus Network Connectivity	Outage: R_CalhounCts-S1H_356024PS-135 01/11/08 12:26AM	01/11/09	01/11/09	The power receptacle for the switch had tripped. Reset breaker and power to switch was restored. Service restored within a few minutes.