

**Network Operations Center  
Weekly OUTAGE Report  
02/08/2009 - 02/14/2009**

<b>Incident Number</b>	<b>Type</b>	<b>Title</b>	<b>Date Submitted</b>	<b>Date Resolved</b>	<b>Incident Solution</b>
<a href="#">48260</a>	PSA Network Connectivity	Outage: AE_Lancaster_2801, circuit bouncing since 02/05/09 7:36PM	02/05/09		Unresolved. AT&T repaired circuit problem. PSA tech will be on-site 02/17/09 to replace router.
<a href="#">47845</a>	PSA Network Connectivity	Outage: PeeDee-Tobacco1_3550-24-90 02/4/09 9:41AM	02/04/09		Unresolved. Waiting on PSA consultant to check switch and power.
<a href="#">49865</a>	Internet Network Connectivity	Connectivity: ITC_MEVS_7200 Serial1/5:5 WAN link to HHS line protocol down, 02/14/09 12:38PM	02/14/09	02/14/09	Down for maintenance. Service restored 12:45PM.
<a href="#">49756</a>	PSA Network Connectivity	Connectivity: AE_Baruch_3560g48p-140 and AE_Baruch_3560g48p-141, 02/13/09 1:11PM	02/13/09	02/13/09	Devices were updated and restarted. Service restored 1:39PM.
<a href="#">49701</a>	Campus Network Connectivity	Outage: Tiger-Park_3560G-DL, 02/13/09 11:05 AM	02/13/09	02/13/09	AT&T circuit issue. Service restored 4:20PM.
<a href="#">49655</a>	PSA Network Connectivity	Outage: Dominica_3560 02/13/09 5:30AM	02/13/09	02/13/09	Loss of connectivity due to power outage at site. Service restored 2:18PM.

<b>Incident Number</b>	<b>Type</b>	<b>Title</b>	<b>Date Submitted</b>	<b>Date Resolved</b>	<b>Incident Solution</b>
<a href="#">49363</a>	Campus Network Connectivity	Outage: PooleRmE255TEMP_2940 02/11/09 10:50AM	02/11/09		Unresolved.
<a href="#">48913</a>	PSA Network Connectivity	Outage: AE_Camp-Long-EB-Lab_2950-132 02/10/09 9:33AM	02/10/09	02/10/09	Switch moved and power-cycled. Service restored 2:08PM.