

**Network Operations Center  
Weekly OUTAGE Report  
02/22/2009 - 02/28/2009**

<b>Incident Number</b>	<b>Type</b>	<b>Title</b>	<b>Date Submitted</b>	<b>Date Resolved</b>	<b>Incident Solution</b>
<a href="#">52817</a>	PSA Network Connectivity	Outage: AE_Cherokee_2801, 01/03/09 10:03PM	03/01/09	03/02/09	Power outage due to inclement weather. Service restored 03/02/09 12:18AM.
<a href="#">52814</a>	Campus Network Connectivity	Outage: Power Outage - multiple buildings across campus: Athletic Shed , Carriage House, Geology Museum, Hazardous Waste, Madren Conference Center, Martin Inn, Waste Treatment Plant, Wren House, Hydraulics Lab, Biotech Research Center, Rust Building, EIB, Ravenel, Rich Lab, Hunter, Sears House, Cooper Library, Freeman, Lowry, Newman, Poole Agricultural Center, Landscape Services, Thornhill Village; 03/01/09 8:00PM	03/01/09	03/02/09	Network connectivity lost due to power outages from snow storm. All services restored by 03/02/09 7:34PM.
<a href="#">52887</a>	Campus Network Connectivity	[52814] Outage: Riggs-EqRm202_2950-50 through 52, 03/02/09 10:00AM	03/02/09	03/03/09	Power outage caused switch problems. Switches reset and service restored 03/03/09 10:10AM.

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<a href="#">52810</a>	Internet Network Connectivity	Outage: QWEST-GNV-Lindsay_7606, 03/01/09 7:22PM	03/01/09	03/01/09	Power outage at Charter colocation facility. Network device did not restart cleanly. Charter technician manually reset device. Service restored 3:21AM.
<a href="#">52688</a>	Campus Network Connectivity	Outage: Vislock_375048p-21, 02/27/09 09:26AM	02/27/09		Construction in the stadium; fiber being rerouted.
<a href="#">52568</a>	Campus Network Connectivity	Outage: ITC_6509-DL2 Module 9, 02/27/09 10:01AM	02/27/09	02/27/09	Ace module 9 reset and came back up. Service restored 10:07AM.
<a href="#">52285</a>	PSA Network Connectivity	Outage: Dominica_3560, 02/26/09 8:10AM	02/26/09	02/26/09	Power outage. Service restored 02/26/09 8:24AM.
<a href="#">51966</a>	PSA Network Connectivity	Outage: AE_Horry_2801, 02/25/09 06:32 AM	02/25/09	02/25/09	Power outage. Service restored 02/25/09 08:27AM.
<a href="#">51456</a>	PSA Network Connectivity	Outage: Charleston area Charleston CURI, CURI Lasch Lab, Charleston AAH, Charleston Architecture; 02/23/09 10:11AM	02/23/09	02/23/09	AT&T circuit problems in the Charleston area was repaired. Service on all circuits restored by 02/23/09 4:05PM.

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<a href="#">51420</a>	Campus Network Connectivity	Outage: Rust_3650g48p-11, 02/23/09 9:18AM	02/23/09	02/23/09	Fiber cut repaired by contractor. Service restored 02/23/09 3:56PM.
<a href="#">51419</a>	Campus Network Connectivity	Outage: WestChillWater-_35608PS- 242, 2/23/2009 9:04AM	02/23/09	02/23/09	Reseated fiber and SFP. Switch was contacted 02/23/09 11:09AM.
<a href="#">51391</a>	PSA Network Connectivity	Outage: PeeDee-Tobacco3_3550-24- 92 02/19/09 2:51PM	02/19/09		Unresolved. PSA consultant contacted.
<a href="#">47845</a>	PSA Network Connectivity	Outage: PeeDee-Tobacco1_3550-24- 90 02/4/09 9:41AM	02/04/09		Unresolved. Waiting on PSA consultant to check switch and power.