

**Network Operations Center  
Weekly OUTAGE Report  
03/01/2009 - 03/07/2009**

<b>Incident Number</b>	<b>Type</b>	<b>Title</b>	<b>Date Submitted</b>	<b>Date Resolved</b>	<b>Incident Solution</b>
<a href="#">53655</a>	PSA Network Connectivity	Outage: AE_Baruch_2811 03/05/09 5:51AM	03/05/09	03/05/09	Power problems with UPS and surge protector. Service restored 10:35AM.
<a href="#">52817</a>	PSA Network Connectivity	Outage: AE_Cherokee_2801 03/01/09 10:03PM	03/01/09	03/02/09	Power outage due to inclement weather. Service restored 03/02/09 12:18AM.
<a href="#">52814</a>	Campus Network Connectivity	Outage: Power Outage - Athletic Shed , Carriage House, Geology Museum, Hazardous Waste, Madren Conference Center, Martin Inn, Waste Treatment Plant, Wren House, Hydraulics Lab, Biotech Research Center, Rust Building, EIB, Ravenel, Rich Lab, Hunter, Sears House, Cooper Library, Freeman, Lowry, Newman, Poole Agricultural Center, Landscape Services, Thornhill Village; 03/01/09 8:00PM	03/01/09	03/02/09	Network connectivity lost due to power outages from snow storm. All services restored by 03/02/09 7:34PM.
<a href="#">52887</a>	Campus Network Connectivity	[52814] Outage: Riggs-EqRm202_2950-50 - 52 03/02/09 10:00AM	03/03/09	03/03/09	Power outage caused switch problems. Switches reset and service restored 10:10AM.

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
<a href="#">52810</a>	Internet Network Connectivity	Outage: QWEST-GNV-Lindsay_7606, 03/01/09 7:22PM	03/01/09	03/01/09	Power outage at Charter colocation facility. Network device did not restart cleanly. Charter technician manually reset device. Service restored 3:21AM.
<a href="#">51391</a>	PSA Network Connectivity	Outage: PeeDee-Tobacco3_3550-24-92 02/19/09 2:51PM	02/19/09	03/04/09	Power problems at the site. Service restored 03/04/09 2:51PM.
<a href="#">47845</a>	PSA Network Connectivity	Outage: PeeDee-Tobacco1_3550-24-90 02/4/09 9:41AM	02/04/09		Unresolved. Waiting on PSA consultant to check switch and power.