

**Network Operations Center  
Weekly OUTAGE Report  
03/22/2009 - 03/29/2009\***

| <b>Incident Number</b> | <b>Type</b>                   | <b>Title</b>   | <b>Date Submitted</b> | <b>Date Resolved</b> | <b>Incident Solution</b>   |
|------------------------|-------------------------------|--|-----------------------|----------------------|--|
| <a href="#">57828</a>  | Campus Network Connectivity   | Outage: R_CalhounCts-N4G_356024PS-45 03/29/09 4:51AM               | 03/29/09              | Resolved             | Loss of connectivity due to tripped circuit breaker. Service restored 03/29/09 2:58PM.                           |
| <a href="#">57819</a>  | Campus Network Connectivity   | Outage: AOP-Warehouse_1721 03/28/09 9:48AM                         | 03/28/09              | Assigned Team        | Circuit bouncing. AT&T called and ticket opened.   |
| <a href="#">57570</a>  | Internet Network Connectivity | Outage: TransitRail 03/27/09 1:07AM                                | 03/27/09              | Resolved             | TransitRail peering unavailable due to outage on National Lambda Rail network. Service restored 03/27/09 2:17AM. |
| <a href="#">56805</a>  | SCLR Network Connectivity     | Outage: SCLR Connection to USC (PNET-10GIG-675982) 03/24/09 9:48AM | 03/24/09              | Resolved             | Circuit moved. Service restored 03/25/09 1:10PM  |
| <a href="#">56396</a>  | PSA Network Connectivity      | Outage: AE_CampCooper_2811 03/22/09 7:39PM                         | 03/23/09              | Resolved             | Spirit Telecom circuit maintenance. Service restored 03/22/09 8:22PM.  |

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|------------------------|-------------------------------|--|-----------------------|----------------------|--|
| <a href="#">56312</a>  | Internet Network Connectivity | Outage: AT&T Metro-E circuits<br>03/22/09 2:27AM | 03/22/09              | Resolved             | Fiber maintenance on AT&T Metro-E network. Service restored 03/22/09 4:32AM. |

*\* Please note that because of a shift in the time frame of the reports, this covers 8 days.*