

**Network Operations Center
Weekly OUTAGE Report
04/06/2009 - 04/12/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
60952	Campus Network Connectivity	Outage: R_JohnstoneA-6E_375048ps-71, 04/12/09 12:29PM	04/12/09	Assigned Team	In progress.
60882	PSA Network Connectivity	Outage: AE_Abbeville_2801, 04/10/09 8:32PM	04/11/09	Resolved	Loss of connectivity due to power outage resulting from inclement weather. Service restored 04/11/09 8:10PM.
60879	PSA Network Connectivity	Outage: AE_Kershaw_2801, 04/10/09 11:11PM	04/11/09	Resolved	Loss of connectivity due to power outage. Service restored 04/11/09 12:19AM.
60873	PSA Network Connectivity	Outage: AE_Anderson_2801, 04/10/09 7:56PM	04/10/09	Resolved	Power problem. Service restored 5:35AM 4/11/09.
60290	Campus Network Connectivity	Outage: Vislock_375048p-21, 04/08/09 10:28AM	04/08/09	Resolved	Service restored 04/08/09 12:48PM.
59966	Campus Network Connectivity	Outage: IndoorTrack-GE_3560G24PS-140, 04/07/09 8:46AM	04/07/09	Resolved	Came back up on 04/07/09 at 10:38AM via power-on.

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59802	Campus Network Connectivity	Outage: HousingWarehouse_356024P-131, 04/06/09 1:47PM	04/06/09	Resolved	Fiber damage. A temporary splice has been placed on the fiber as it passes near the water tower at Clemson House. Service restored 04/08/09 12:53PM.
