

**Network Operations Center  
Weekly OUTAGE Report  
04/20/2009 - 04/26/2009**

<b>Incident Number</b>	<b>Type</b>	<b>Title</b>	<b>Date Submitted</b>	<b>Date Resolved</b>	<b>Incident Solution</b>
<a href="#">63720</a>	Campus Network Connectivity	Connectivity: CUPD - Connection to NCIC/SLED down	04/26/09	Resolved	SLED circuit appeared to drop connectivity briefly. Unknown cause.
<a href="#">63494</a>	PSA Network Connectivity	Outage: AE_McCormick_2801, 04/24/09 7:20AM	04/24/09	Resolved	Power outage. Service restored 04/25/09 5:49AM
<a href="#">63391</a>	Internet Network Connectivity	Outage: Internet Connectivity to Qwest and SoX, 04/23/09 3:27PM	04/23/09	Resolved	A DoS attack caused a brief Internet outage. The offending IPs were blocked. Service restored 04/23/09 at 3:48PM.
<a href="#">63201</a>	Internet Network Connectivity	Outage: Internet Connectivity to Qwest and SoX, 04/22/09 6:42PM	04/22/09	Resolved	Internet connectivity degraded due to DoS attack. Service restored 04/22/09 6:48PM.
<a href="#">62730</a>	Campus Network Connectivity	Outage: Dropout_356048p-111, 04/21/09 9:52AM	04/21/09	Resolved	The power cord for the switch was apparently bad and was replaced to restore service at 11:48AM.

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<a href="#">62696</a>	Campus Network Connectivity	Outage: ITC_GovConnect (FDGS) T1, 04/20/09 9:03PM	04/21/09	Resolved	This is an old T1 connection that is no longer used. Site now connects using a VPN tunnel.
<a href="#">62422</a>	Campus Network Connectivity	Outage: Stadium-Conc-N1_3560G24PS-175, Stadium-Conc-N2_3560G24PS-180, 04/20/20 8:19AM	04/20/09	Resolved	The breakers for the concessions were turned off following the spring game. Turned the breakers for switches back on. Service restored on 04/24/09 at 10:24AM.