

**Network Operations Center
Weekly OUTAGE Report
05/04/2009 - 05/10/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
66063	Campus Network Connectivity	Outage: WalkerGolf-837 05/09/09 4:30PM	05/09/09	05/09/09	Loss of connectivity due to AT&T network equipment failure. Service restored 05/09/09 9:30PM.
65434	SCLR Network Connectivity	Outage: MUSC Primary connectivity to SCLR 05/04/09 9:40AM	05/04/09	05/04/09	In progress. MUSC is connected to SCLR on the backup connection. Engineers are working on a configuration issue with Juniper.
65433	Campus Network Connectivity	Outage: Brackett-2E_3560g48p-42, 05/05/09 9:25AM	05/05/09	05/05/09	Switch was hung and was restarted. Engineering will investigate cause. Service restored 12:05PM.
65403	PSA Network Connectivity	Outage: AE_Florence_2801, 05/04/09 7:34PM	05/04/09	05/05/09	Power outage. Service restored at 7:10AM on 05/05/09.