

**Network Operations Center
Weekly OUTAGE Report
05/25/2009 - 05/31/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
69501	Campus Network Connectivity	Outage: Freeman-1E_3560g48p-21, -22, -25, -26, -28 05/30/09 7:09AM	05/30/09	05/30/09	Switches were down due to power outages and did not return to service on their own. Network engineer returned the switches to service at 5:45PM.
69500	Campus Network Connectivity	Outage: EIB-Flr-DanI-3S_3560g48p-105, -106,-107,-108,-109, 05/30/09 7:07AM	05/30/09	05/30/09	Switches were down after power outages and did not recover on their own. Network engineer brought the switches back up at 5:45PM by power cycling them.
69497	Campus Network Connectivity	Outage: Riggs-EqRm202_2970-41,42,43,44,46, 05/30/09 9:33AM	05/30/09	05/30/09	Power outage was restored at 3:30PM. Network engineer had to go onsite to bring the switches back up. Service restored at 5:45PM.
69495	Campus Network Connectivity	Outage: R_Lightsey_3750G-69, 05/30/09 7:06AM	05/30/09	05/30/09	Power outage. Service restored 3:19PM.

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
69323	PSA Network Connectivity	Outage: AE_Anderson_2801, 05/29/09 2:41AM	05/29/09	05/29/09	AT&T issue. Service restored 10:51AM.
69320	Campus Network Connectivity	Outage: OutdoorLab_W-bridge, 05/28/09 9:00PM	05/28/09	05/29/09	Network equipment damaged by inclement weather. Equipment replaced and service restored 05/29/09 10:55AM.
69318	Campus Network Connectivity	Outage: Lowry-2N_3560g24p-46, 05/28/09 8:59PM	05/28/09	05/29/09	UPS failed. Service restored 05/29/09 8:01AM.
69317	PSA Network Connectivity	Outage: PSA Network outage, 05/28/09 9:01PM	05/28/09	05/29/09	Spirit Telecom found and replaced a defective MUX. Service restored 05/29/09 2:41AM.
68605	PSA Network Connectivity	Outage: AE_Bamberg_2801, 05/26/09 8:57AM	05/26/09	05/26/09	AT&T dispatched tech to site and repaired circuit. Service restored 05/26/09 9:48AM.