

**Network Operations Center
Weekly OUTAGE Report
06/08/2009 - 06/14/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
70061	PSA Network Connectivity	Connectivity: AE_Bamberg_2801, 06/03/09 8:38AM	06/03/09	06/08/09	Site had been bouncing. AT&T replaced bad section of cable. Site stable since fix 06/08/09 3:55PM.
71672	PSA Network Connectivity	Outage: AE_Greenwood_2801, 06/14/09 8:17AM	06/14/09	06/14/09	Device came back up at 9:00AM from system restarting to ROM by power-up.
71641	PSA Network Connectivity	Outage: AE_Barnwell_2801, 06/12/09 6:34PM	06/12/09	06/12/09	The alarm cleared at 7:50PM while the ticket was being created.
71478	Internet Network Connectivity	Outage: AOP_Wlnk, 06/11/09 4:16PM	06/11/09	06/11/09	Connection reestablished following thunder storm. Service restored at 6:50PM.
71477	Internet Network Connectivity	Outage: Airport_1300-115, 06/11/09 4:10PM	06/11/09	06/11/09	Connection reestablished following thunder storm. Service restored at 9:52PM.

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71476	Internet Network Connectivity	Outage: ICAR-Garage_3560G48P-197, 06/11/09 4:47PM	06/11/09	06/12/09	The config had not been saved in a year on the DL, so when the power went out, it reverted back to a time when the interface was disabled. Service restored 06/12/09 at 8:16AM.
71474	PSA Network Connectivity	Outage: AE_Lexington_2801, 06/11/09 4:39PM	06/11/09	06/11/09	Outage was due to power loss. Service restored at 5:40PM.
71359	PSA Network Connectivity	Outage: AE_Georgetown_2801, 06/11/09 10:38AM	06/11/09	06/11/09	A defective cable pair was replaced. Service restored at 4:40PM.
71204	SCLR Network Connectivity	Outage: SCLR - Line Card Failure (Clemson to USC & MUSC), PNET-10GIG-566485, PNET-10GIG-675982, PNET-10GIG-200539, PNET-10GIG-966039, 06/10/09 11:12AM	06/10/09	06/10/09	Initial outage cleared at 2:16PM. SCANA confirmed that the cause of the outage was due to a card failure, but the card recovered. Emergency maintenance to replace the defective card was complete 06/11/09 at 12:50AM.
70745	Campus Network Connectivity	Outage: Hunter-2E_3560g48p-41-46, 06/08/09 12:33PM	06/08/09	06/08/09	Loss of connectivity due to UPS failure. UPS replaced and service restored 1:30PM.

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70664	Campus Network Connectivity	Outage: R_Lightsey_3750G-DL-69, 06/08/09 9:01AM	06/08/09	06/08/09	Power outage. Service restored at 11:08AM.
70621	SCLR Network Connectivity	Outage: SCLR MUSC, 06/08/09 1:06AM	06/08/09	06/08/09	Qwest replaced a line card at the Forest Park facility in Atlanta, GA. Service restored 7:32AM.