

**Network Operations Center
Weekly OUTAGE Report
06/15/2009 - 06/21/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
72976	PSA Network Connectivity	Outage: AE_Baruch_2811, 06/21/09 6:19PM	06/21/09	06/22/09	Power-related outage. Service restored 06/22/09 at 8:23AM.
72960	Campus Network Connectivity	Outage: Rhodes-1W_3560g48p-11 to -14, 06/21/2009 2:37PM	06/21/09	06/21/09	The cause was defective UPS batteries; replacements will be ordered. Service restored at 5:42PM.
72723	Internet Network Connectivity	Outage: QWEST-GNV-Lindsay_7606, 06/19/09 10:35AM	06/19/09	06/19/09	Original outage cause is unknown but recovery did not happen due to a possible auto negotiation issue with the connection between the Poole_Border_6509 and the QWEST-GNV-Lindsay_7606. Service restored at 3:22PM.
72156	Internet Network Connectivity	Outage: AOP_Wlnk, 06/16/09 4:30PM	06/16/09	06/17/09	AT&T technicians repaired cable exposure. Service restored 06/17/09 4:51PM.
71970	Campus Network Connectivity	Outage: Lowry-BS_3750E-DL-55, 06/16/09 8:31AM	06/16/09	06/16/09	Brief power outage caused device to hang on reload. Power cycling device restored service at 9:15AM.