

**Network Operations Center
Weekly OUTAGE Report
07/13/2009 - 07/19/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
77971	Internet Network Connectivity	Outage: R_THV-104Eaton_35608ps-200 - 011, 07/18/09 6:47PM	07/18/09	07/19/09	Power issue. Service restored on 07/19/09 at 8:21PM.
77568	Internet Network Connectivity	Outage: Stadium-M06_3750-48p-71, 07/16/09 10:46AM	07/16/09	07/16/09	No information on resolution from Layer 2 team. Service restored 1:41PM.
77502	Internet Network Connectivity	Outage: WLTF-WESL_3560G24P-25, 07/16/09 8:30AM	07/16/09		Unresolved.
77468	Campus Network Connectivity	Outage: Stadium-M06_3750S-DL-97, 07/16/04 6:00AM	07/16/09	07/16/09	Came online before engineer got there. Service restored 6:36AM.
77464	C-Light Network Connectivity	Outage: TransitRail (Vlan812) 07/16/09 12:30AM	07/16/09	07/16/09	Emergency maintenance. Service restored 1:41AM.
77145	SCLR Network Connectivity	Outage: Red Circuit 966039 Flapping, 07/14/09 1:39AM	07/14/09		In progress. PalmettoNet has scheduled maintenance on this fiber for 07/28/09.

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77139	Campus Network Connectivity	Outage: Rhodes-4E_3560g48p-71-76, 07/14/09 1:53PM	07/14/09	07/14/09	Momentary power outage caused disruption of network connectivity due to mismatched IOS loaded on building DL switch stack. Building DL manually reloaded. Service restored 2:55PM.
76993	Internet Network Connectivity	Outage: Intermittent Internet Connectivity, 07/14/09 4:45AM	07/14/09	07/14/09	Intermittent Internet Connectivity caused by denial of service attack coming from Clemix to the Internet. Connection to Clemix turned off and service restored at 7:50AM.
76965	PSA Network Connectivity	Outage: AE_Calhoun_2801 and AE_Fairfield_2801, 07/13/09 4:25PM	07/13/09	07/13/09	Both sites came back up after a DS3 card was replaced at 5:33PM.
76797	Campus Network Connectivity	Outage: Rust_3650g48p-11, 07/13/09 11:03AM	07/13/09	07/13/09	Layer 2 engineering upgraded the network equipment this location.