

**Network Operations Center
Weekly OUTAGE Report
07/27/2009 - 08/02/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
80693	PSA Network Connectivity	Outage: AE_Baruch_2811, 08/02/09 2:29PM	08/02/09	08/03/09	Loss of connectivity due to power outage. Service restored 08/03/09 8:10AM.
80634	Internet Network Connectivity	Outage: Charleston_Arch_2801, 07/31/09 7:21PM	08/01/09	08/03/09	Users at site power-cycled the equipment and service was restored at 9:05AM.
80490	Campus Network Connectivity	Outage: Manning Net_224, 07/31/09 8:30AM	07/31/09		Water pipe bursting on 8th floor has caused damage to network switches. Waiting on repairs.
80433	Internet Network Connectivity	Outage: PeeDee-Shop2_3550-24-88, 07/30/09 4:28PM	07/30/09	07/30/09	Power outage on this switches. Service restored at 5:44PM.
80244	PSA Network Connectivity	Outage: Lasch-1W_3560g48p-15, 07/30/09 5:14AM	07/30/09	07/30/09	Power restored to the switch and service restored at 8:44AM.
79550	Campus Network Connectivity	Outage: Multiple Buildings Due to Power Outage, 07/27/09 1:00PM	07/27/09	07/27/09	Power and network connectivity restored to all buildings except Mauldin 07/27/09 3:35PM. Network equipment in Mauldin replaced and service restored 6:04PM.

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79510	PSA Network Connectivity	Outage: AE_Jasper_2801, 07/27/09 1:59PM	07/27/09	07/28/09	Network equipment manually power cycled. Service restored 07/28/09 8:12AM.
79216	Campus Network Connectivity	Outage: R_Lightsey-5-1A_356048PS-30, 07/25/09 2:55AM	07/25/09		In progress.
77145	SCLR Network Connectivity	Outage: SCLR PNET-10GIG-966039 (RED) Flapping, 07/14/09 1:39AM	07/14/09		In progress. PalmettoNet has scheduled maintenance on this fiber for 07/28/09.