

**Network Operations Center
Weekly OUTAGE Report
08/03/2009 - 08/09/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
81564	PSA Network Connectivity	Outage: Dominica_3560, 08/05/09 2:28PM	08/05/09	08/07/09	Power was restored 08/07/09 12:58PM.
81250	PSA Network Connectivity	Connectivity: Lancaster 2801, bouncing 08/04/09	08/04/09	08/04/09	Intermittent connectivity due to issues with a DS3 line belonging to Spirit Telecom. Spirit repaired cable and service stabilized at 2:33PM.
80693	PSA Network Connectivity	Outage: AE_Baruch_2811, 08/02/09 2:29PM	08/02/09	08/03/09	Loss of connectivity due to power outage. Service restored 08/03/09 8:10AM.
80490	Campus Network Connectivity	Outage: Manning Net_224, 07/31/09 8:30AM	07/31/09		Water pipe bursting on 8th floor has caused damage to network switches.
79216	Campus Network Connectivity	Outage: R_Lightsey-5-1A_356048PS-30, 07/25/09 2:55AM	07/25/09		Water heater caused damage to switches. Waiting on repair.
77145	SCLR Network Connectivity	Outage: SCLR PNET-10GIG-966039 (RED) Flapping, 07/14/09 1:39AM	07/14/09		In progress. PalmettoNet has scheduled maintenance on this fiber for 07/28/09.