

**Network Operations Center
Weekly OUTAGE Report
08/24/2009 - 08/30/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
89278	Internet Network Connectivity	Outage: Stadium-CrowsNest_375048p-41.clemson.edu, 08/28/09 5:59PM	08/28/09	08/29/09	Service restored on 8/29/09 at 11:46AM after the device was power cycled.
87978	Campus Network Connectivity	Ace Module Failure, 08/25/09 3:30PM	08/25/09	08/25/09	At approximately 3:30, numerous alarms appeared on Spectrum. Network Services was onsite at ITC and began investigating. After a few minutes, they failed the server farms over to the other ACE module, and alarms began clearing. All production alarms cleared by 3:52PM.