

**Network Operations Center
Weekly OUTAGE Report
08/31/2009 - 09/06/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
91284	Campus Network Connectivity	Outage: Olin-1N_3560G48P-11, 12, 13, 09/05/09 7:13AM	09/05/09	09/05/09	A bad UPS was the cause of the outage. Service restored at 9:16AM.
90806	SCLR Network Connectivity	Outage: Palmetto Net CID 966039 (Red), 09/03/09 12:07PM	09/03/09	09/03/09	Fiber cut repaired. Service restored at 5:35PM.
90491	SCLR Network Connectivity	Outage: musc.edu, 09/02/09 1:02PM	09/02/09	09/02/09	Loss of connectivity due to an outage on MUSC's Qwest commodity circuit. Service restored 1:59PM.
90395	Campus Network Connectivity	Outage: Cherry_Farm_Barn, 09/02/09 10:33AM	09/02/09	09/02/09	Service has been restored to normal after power line was fixed at 3:03PM.
90216	Campus Network Connectivity	Outage: WalkerGolf-837, 09/01/09 4:18PM	09/01/09	09/01/09	Loss of connectivity due to problem with AT&T data circuit providing connectivity to site. Service restored at 5:07PM.
89414	PSA Network Connectivity	Outage: AE_Marion_2801, 08/30/09 10:43PM	08/31/09	09/02/09	Router flash card damaged by lightening. Card replaced and service restored on 09/02/09 at 12:03PM.