

**Network Operations Center
Weekly OUTAGE Report
09/14/2009 - 09/20/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
94170	Internet Network Connectivity	Outage: AOP-Warehouse_1721, 09/19/09 6:00AM	09/19/09		Circuit issue called in to AT&T.
93916	Internet Network Connectivity	Outage: GovAffairs_1900, 09/17/09 1:36PM	09/17/09	09/18/09	Issue was caused by a routing fail-over failure. Service restored 09/18/09 12:30PM.
93865	Campus Network Connectivity	Connectivity: Long Hall Rooms 228 and 332	09/17/09	09/18/09	No outages. Hub in room 228 had been unplugged. In room 332 cable had been unplugged from the lectern computer.
93844	Campus Network Connectivity	Connectivity: Library Network Access	09/17/09	09/17/09	Power "blip" caused brief outage.
93241	Campus Network Connectivity	Outage: Charleston_Arch_2801, 09/14/09 7:14PM	09/15/09	09/15/09	Device required manual reboot to restore connectivity. Service restored 09/15/09 8:27AM.

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
92998	PSA Network Connectivity	Outage: AE_YLI_2811, 09/14/09 9:15AM	09/14/09	09/14/09	Loss of connectivity due to cable cut affecting AT&T circuit providing network connectivity to the site. AT&T repaired cut. Service restored 09/14/09 5:06PM.
92839	Campus Network Connectivity	Outage: FREEMAN142-76-51, 09/12/09 5:57AM	09/12/09	09/14/09	Loss of connectivity due to power outage, breaker was tripped. Service restored 09/14/09 8:28AM.