

**Network Operations Center  
Weekly OUTAGE Report  
10/05/2009 - 10/11/2009**

<b>Incident Number</b>	<b>Type</b>	<b>Title</b>	<b>Date Submitted</b>	<b>Date Resolved</b>	<b>Incident Solution</b>
<a href="#">97998</a>	PSA Network Connectivity	Outage: Lasch-1W_3560g48p-15, 10/12/09 2:22AM	10/12/09	10/12/09	Power restored to site at 4:27AM.
<a href="#">97739</a>	Internet Network Connectivity	Outage: Qwest / SoX / MUSC Bounce, 10/08/09 1:33PM	10/08/09	10/08/09	Intermittent connectivity due to layer 3 routing issue with Qwest. Clemson Internet connectivity remained available via our Cogent backup connection. Qwest commodity Internet service stabilized 2:01PM.
<a href="#">97417</a>	SCLR Network Connectivity	Outage: SCLR-CHS-MX480, 10/07/09 9:53AM	10/07/09	10/07/09	Cleared alarm following a configuration change on SCLR-CLE-MX480 at 9:53AM.
<a href="#">97347</a>	SCLR Network Connectivity	Outage: SCLR-CHS-MX480, 10/06/09 5:12PM	10/06/09	10/06/09	SCANA (via Time-Warner) repaired a fiber cut affecting Augusta and Anderson. Service restored at 7:23PM.
<a href="#">95492</a>	Internet Network Connectivity	Outage: AE_Camp-Long-EB-Lab_2950, 09/27/09 1:36PM	09/27/09	10/05/09	Customer indicates the switch is being taken out of service for 6 months.