

**Network Operations Center
Weekly OUTAGE Report
10/19/2009 - 10/25/2009**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
99962	Campus Network Connectivity	Outage: OutdoorLab-Bowfin_2940, 10/22/09 2:37PM	10/22/09	10/23/09	Power outage. Service restored at 12:56PM on 10/23/09.
99879	SCLR Network Connectivity	Outage: SCLR Clem to Cola/Chas - PNET-10gig-675982, PNET-10gig-200539, PNET-10gig-566485, 10/22/09 12:05PM	10/22/09	10/22/09	Loss of connectivity to Clemson node via primary path (PNET-10gig-675982, 200539, 566485) due to fiber cut. SCLR remained operational via backup path from Charleston to Clemson. Fiber cut repaired and connectivity restored at 7:30PM.
99710	PSA Network Connectivity	Outage: AE_Union_2801, 10/21/09 4:10PM	10/21/09	10/21/09	Outage due to power failure at site. Service restored at 4:50PM.
98974	Campus Network Connectivity	Outage: Lowry-2N_3560g48p-41 to - 46, 10/19/09 5:23AM	10/19/09	10/19/09	Switches return to service via power-on on 6:00AM.