

**Network Operations Center
Weekly OUTAGE Report
12/14/2008 - 12/20/2008**

Incident Number	Type	Title	Date Submitted	Date Resolved	Incident Solution
38769	Internet Network Connectivity	Outage: QWEST-GNV-Lindsay_7606 12/20/08 9:29AM	12/20/2008	12/20/2008	Device power cycled. Service restored 12/20/08 9:34AM.
38768	Campus Network Connectivity	Outage: Kinard-GS_3750E-DL 12/20/08 9:37AM	12/20/2008	12/20/2008	Power outage due to scheduled demolition of HVAC equipment. Service restored 12/20/08 2:37PM.
38408	SCLR Network Connectivity	Outage: SCLR's MUSC 10GigE link bouncing, 12/17/08 11:41AM	12/17/2008	12/17/2008	SCANA technicians bumped SCLR fibers while working on another pair of fibers. Connectivity has remained stable since approximately 12/17/08 2:00PM.
37915	Campus Network Connectivity	Outage: Landscape-Shop_35608PS-71 12/15/08 7:43AM	12/15/2008		Power issues. Facilities will have to install a dedicated circuit for this switch.
37878	PSA Network Connectivity	Outage: AE_Baruch_2811 12/14/08 5:03PM	12/14/2008	12/14/2008	AT&T circuit problem. Service restored at 8:24PM.