

## Payment Deadline and Procedures

The University requires that tuition & fees be paid in full by the tuition payment deadline. This deadline is published on this web site and also the [Office of Registrar's](#) web page. Payment can be made by cash (do not mail), check, cashiers check, money order, credit card, or Tuition Payment Plan (**TPP**). Credit card payments may be made by accessing the [Tiger Web](#). Please be sure to include the student's name and student identification number on any correspondence/payment that is sent to the University. Please refer to Important Dates for [payment deadlines](#). Payments must be received in the Bursar's office no later than 4:30 p.m. on the payment deadline dates. Class schedules are dropped if payment is not made in full by the deadline date.

Instead of receiving a paper bill each semester, students who have pre-registered will receive a postcard notifying them that their bill has been generated and is available on the [Tiger Web](#). You can use your CU user id and password to access your complete student record. Limited access to your student account is also available by using your CU student ID number and your PIN. Your PIN is the last four digits of your social security number.

The limited access allows the user to add optional fees, view your bill, and pay by credit card. The e-bill offers a real-time statement of all student fees and financial aid as of the date it is reviewed. It offers the student the ability to easily keep track of fee changes due to scheduling and financial aid so that his/her payment is accurate.

If a **TPP** application has been submitted, the budgeted amount & payments processed will appear on the e-bill as a credit. Please review the e-bill carefully to make sure all charges and credits are correct & contact Student Accounts Receivable if there are any questions. You may need to adjust your **TPP budget to accurately cover the fees shown on the bill plus any optional fees you select.**

## Important Things to Remember

Refunds will not be processed if there are scheduled **TPP** debits remaining for the semester. Please keep in mind, all refunds are made payable to the student. If the amount budgeted is more than the total semester charges, the budget will be adjusted by the University. If a refund is due after all debits have been successfully completed, it will be issued according to the University's refund policy.

The university will deduct only amounts authorized by this application or approved changes. For example, if your TPP budget is \$2000 but your fees are actually \$3000, the remaining \$1000 must be paid prior to the payment deadline or the TPP budget must be increased to satisfy the difference. Do not assume that your tuition is paid in full because you are participating in TPP.

All requests to adjust the TPP budget must be made in writing. Requests for bank changes or payer changes require a valid signature of the bank account holder and must be mailed to Student Accounts Receivable, G-12 Sikes Hall Box 345307, Clemson, SC 29634-5307 or faxed to 864-656-2701 thirty (30) calendar days prior to the next debit date. Debit reductions or increases, contract cancellations, or questions concerning TPP may be mailed, faxed, or e-mailed to [mailto:Budget\\_TPP@clemson.edu](mailto:Budget_TPP@clemson.edu). Debit amount changes and cancellations must be received ten (10) working days prior to the effective debit date.