### Marketing

Confined Animal Manure Managers' Conference 2020 Jan. 16, 2020

Gary K. Felton
Extension Agricultural Engineer
University of Maryland



DEPARTMENT OF ENVIRONMENTAL SCIENCE & TECHNOLOGY College of Agriculture & Natural Resources www.enst.umd.edu

### What's the Goal?



- Review Textbook Marketing
- Examine Marketing from multiple perspectives:
  - Internal
  - External
- Ways to apply these techniques to our industry.
- Questions & Discussion

## 1st - Some Market Research

Choose the word below that best describes what you do?

- Composter
- Recycler
- ☐ Soil and/or Mulch Manufacturer
- Organic ConversionSpecialist

## Don't Think I Heard Anyone Say They Were An Alchemist

#### What is alchemy?

1.a medieval chemical science and speculative philosophy aiming to achieve the transmutation of the base metals into gold.

2.a power or process of transforming something common into something special



### You Transform Discarded Materials Into Value Added Products

# Here's How Textbooks Define Marketing

• The activity, set of institutions, and processes for creating, communicating, delivering, and exchanging offerings that have value for customers, clients, partners, and society at large.

American Marketing Association <a href="http://www.marketingpower.com/AboutAMA/Pages/DefinitionofMarketing.aspx">http://www.marketingpower.com/AboutAMA/Pages/DefinitionofMarketing.aspx</a>.

• The process of planning and executing the conception, pricing, promotion, and distribution of ideas, goods, and services to create exchanges that satisfy individual and organizational goals.

Dr. Christine M. Koontz Florida State University http://archive.ifla.org/VII/s34/pubs/glossary.htm#M

"Marketing is the root of all income."



- Advertising
- Promotion
- Publicity
- PublicRelations

### ADVERTISING







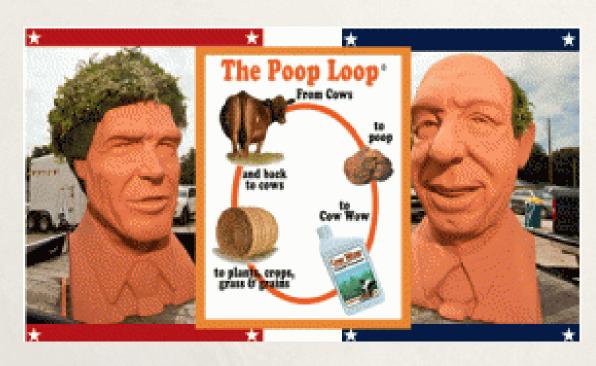


Calling Public Attention to Your Business!

#### **PROMOTION**







Keeping your company and your products in the mind of your target customer.

### **PUBLICITY**





Buffaloam® promotes the use of their product at the Governor's Residence at the Boettcher Mansion in Denver, Colorado

An Act or Device to Attract Public Interest!

#### PUBLIC RELATIONS



The business of inducing the public to have understanding for & goodwill towards your enterprise!

# Your Marketing Effort Must Be:

- Planned & Coordinated
- Implemented Strategically
- Generate Measurable Results

# MARKETING & SALES Together, but Very Different

#### MARKETING

- Introduces and promotes your product to the market.
- Encourages sales.

#### SALES

- The act of creating a buying decision in your favor.
- Uses all of the "Marketing Mix" to make the sale

# Here's A Different Approach

- Success today requires a comprehensive marketing plan.
- A successful marketing plan requires in depth analysis.

You Need to Know Your S.W.O.T.

- Strengths
- Weaknesses
- Opportunities
- Threats

#### STRENGTHS & WEAKNESSES

Are you willing to be brutally honest with an internal analysis of your business?





Weaknesses

### **OPPORTUNITIES & THREATS**

Can you be even **MORE** brutally honest with an external analysis?







# AKey

## Intersection

## **COMPOST**

#### Is not a noun!

"A production process that converts organic materials into value-added soil improvement products."

- Component of growing media
- Top Soil replacement

- Top dressing
- Mulch

Why would identify your product by the process that created it?



# KNOWLEDGE IS POWER!

## **Know Your Company & Your Products**

- Who makes it?
- What is it made of?
- When is it made?
- Where is it made?
- Why is it made?
- How is it made?

# Know More About Your Competition

- Never speak poorly of a competitor.
- Be able to evaluate and compare your products & services.
- Be able to articulate your competitive advantage.



# PRICE, SERVICE, QUALITY Pick any two!

# What's Your Products Position?

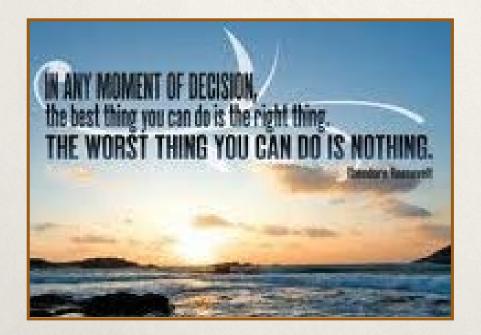
- •Timex or a Rolex?
- •Nordstrom or Wal-Mart?
- Mercedes Benz or Yugo?



## Keys to Success:



- Marketing is a process.
- It can be expensive.
  - Especially if you don't invest in it.
- It is the root of all revenue.
- Critical to separate yourself apart from your competition.
- Doing nothing is a guarantee of failure.
- Accept change and embrace it.
- Read everything you can on marketing and sales.
- Examine how other products are marketed.
- Perform a brutally honest
   SWOT assessment regularly.



## Bulk vs. Bagged

#### Bulk

\$10-\$40/cubic yard
Can be sold from site
Can be wholesaled
Can be retailed
May or may not
need extra labor, but
labor costs less than
bagged.

### Bagged

\$270/cubic yard Labor Infrastructure Equipment Market Retail outlets



Compost enters the bagging line, usually through a hopper and conveyer, generally using a front end loader.

Bag Chute moves the bag to the point of filling. Bag may be opened and locked into place or may need a person to do that.





Bag is filled

Bag moves along to heat sealer



Pallet Wrapper



# QUESTIONS



MARYLAND COOPERATIVE EXTENSION
COLLEGE OF AGRICULTURE AND NATURAL RESOURCES

Gary K. Felton, Ph.D.

Associate Professor Extension Agriculture Engineer College Park, Maryland 20742-2315

301.405.8039 TEL 301.314.9023 FAX gfelton@umd.edu