

Customer Feedback Comments for ESD Cal Poly Seminar 1 May 2008:

" Bob's anecdotes and "war stories" add a nice practical aspect to the discussion. The live demonstrations in addition to the real-world examples further enhances the practical application nature of the seminar content."

" Strong Hands On Approach to ESD Effects, Methods to counter ESD effects and good interaction with Attendee's questions. Learning from similar experiences of others is helpful."

" Lots of exposure to new test equipment and how it is used."

" Was very informative and easy to understand."

" I think it made you realize how much you don't know about ESD?"

" It was a very good overview of ESD testing. I like that Bob doesn't go into the effects of ESD, but sticks with what we should test. I can return to work with a new list of things to look for and test."

" Very detailed and informative. Good examples of experiments. Liked the meters, test equipment and pictures of such."

" Details and demos - Info all great."

" Much more than I had hoped for. Loved all the test equipment."

" Good and useful information presented - the mixing of practical demonstrations throughout the presentation helped with the transfer of knowledge."

" There were plenty of demonstrations and practical applications. The atmosphere was interactive and conducive to learning."

" I have and will continue to recommend this seminar as one of the best ESD packaging learning experiences!"