FREQUENTLY ASKED QUESTIONS:

What do I have to give Clemson University to sign up for TigerPay?
All you need to give Clemson University is your email address. That’s it.

Am I going to get spam mail after signing up for TigerPay?
No. The information you provide us will never be sold, so you won’t receive spam mail. Your information will only be used to make the payment.

What is the fee for TigerPay?
Zero. Clemson University will charge no fee for this service.**

How is TigerPay different from other payment transfer services?
Unlike other payment transfer services, with TigerPay your money goes directly into your bank account. There is no need to transfer funds.

What is Zelle® and what role does it play?
Zelle® is a way to send and receive money directly between almost any U.S. bank account within minutes, using just an email address or mobile phone number. Through Zelle®, banks are able to “talk to each other” to make it simple, safe and secure to send money electronically, directly to your bank account.

TigerPay. The faster, safer, easier way to get your payment.

Sign up for TigerPay online and get your payment electronically.
With TigerPay, your Clemson University payment will be transferred directly into your bank account as outlined in Clemson University’s payment policy. Faster than a check, no hassles.

TigerPay is powered by Bank of America, Clemson University bank, and all you need to sign up is your email address. It is fast and secure, and we will never see your banking information.

Just provide your email address and you will receive an email with “Register to Accept Payment” instructions.

Just click the “Register to Accept Payment” link in the email. You’ll be directed to Zelle® [clearXchange.com/receive], to select your bank. Zelle® allows customers to send and receive money with just their email address or mobile number. If your bank name is listed, simply select it.

If your bank is not listed, select “My bank isn’t listed”. Then continue your registration by providing the required information, including the same email address that you’ve previously provided to Clemson University.

Within minutes, either your bank or clearXchange will send you an email. Simply verify your email and you’ll receive confirmation that your payment has been sent.

If you’re already registered, you’ll receive an email telling you money will be deposited into your account.

You will receive an email that will direct you to Zelle® [clearXchange.com/receive] to select your bank. Zelle® allows customers to send and receive money with just their email address or mobile number.

If your bank isn’t listed, select “My bank isn’t listed” to continue your registration.

For more information about TigerPay, please consult the FAQ section or speak with your Clemson University representative.

You can also pre-register before your payment is approved. Go to the Clemson University website to find out more.