

TigerPay Set Up for Students

Payment Notification

The student receives an email with instructions and a link for receiving money if not already enrolled in TigerPay.

One-Time Registration

The unregistered student links their Clemson email address to their bank account. *This is a one-time registration. If not completed, reminder emails will be sent on day 4 and day 10. There are 14 days in which a student can accept the payment.

Funding Received

Payment is deposited automatically into the students account the same or next day.

TIPS:

- Use a computer to complete the registration, not a mobile device.
- If your email address is “g.clemson.edu” drop the “g” when linking the email address to your bank.
- If your bank is not listed on the Zelle landing page, click “My bank isn’t listed” and follow the instructions.
- You will know if you successfully completed the registration by an email you receive once the funds have been sent. The email will either say you have received funds or that funds are waiting to be received.
- Direct Link to TigerPay - <https://www.clearxchange.com/receive/>

Notification of previously registered recipient:

Notification
 Registered recipient (Bank of America customer example)

Registered recipients receive notification from their bank or clearXchange and the funds are deposited same or next business day.*



* Processing refers to period of time during which payments are generally available. Depending on the receiving bank and time of day, payments could be received same day or next business day. Actual times may vary.

Notification of unregistered recipient:

Notification
 Unregistered email recipient

- 1 Unregistered recipients receive notification of funds with a call-to-action to enroll to accept the funds.
- 2 After choosing their bank to enroll in the service, they are able to accept funds.

