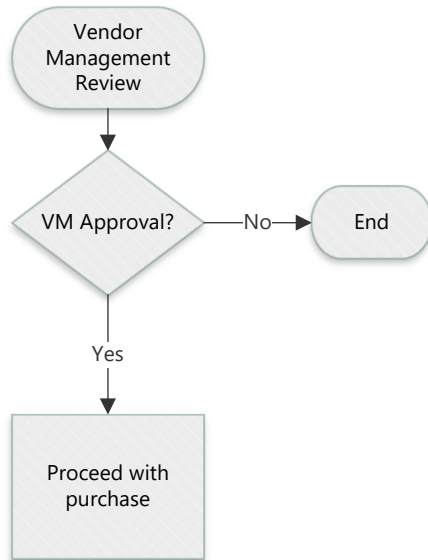
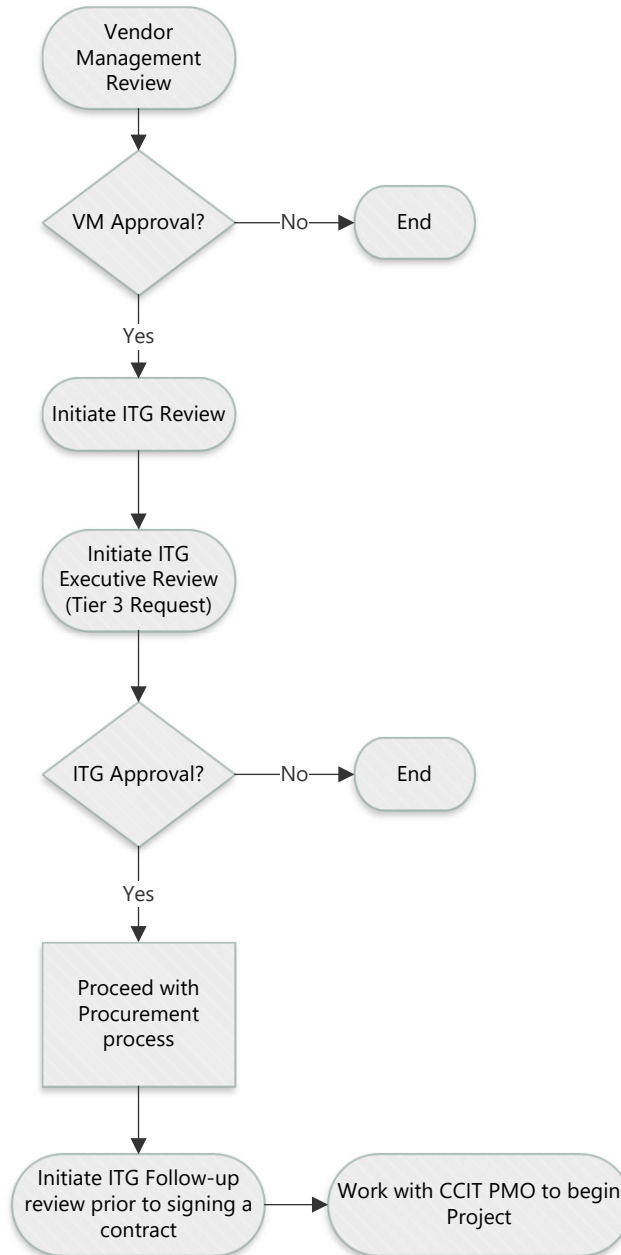


# IT Governance Framework

## Tier 0 & 1 Requests



## Tier 2 & 3 Requests



### Tier 0 Request:

- Very low or no cost (Can be purchased with a Pcard)
- No impact to CU
- Little to no IT resources needed
- Contained to 1-3 employees
- No Integrations/dependencies
- No outside data required

### Tier 1 Request:

- Estimated cost under \$100k
- CU not impacted if system is offline
- Less than 100 hours IT resources required
- Contained to your department; low complexity
- 0-1 Integrations/dependencies
- No outside data required

### Tier 2 Request:

- Estimated cost of \$100k - \$250k
- CU moderately impacted if system is offline
- 100 – 500 hours IT resources required
- Contained within 1 division or budget center
- 2+ Integrations/dependencies
- Data not controlled within your area

### Tier 3 Request:

- Estimated cost greater than \$250k
- CU highly impacted if system is offline (Mission Critical)
- Greater than 500 hours IT resources required
- Enterprise wide use or access
- 3+ Integrations/dependencies