

FALL 2018 HIGHLIGHTS

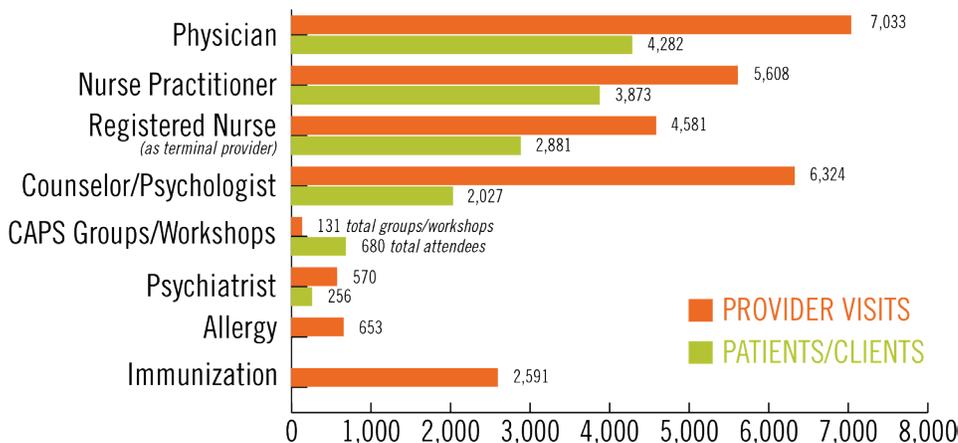
PRIMARY ACCOMPLISHMENTS

- Successfully completed The Joint Commission on-site survey and awarded re-accreditation
- Initiated secure messaging in the MyHealth-e portal to students with balances
- Completed departmental meetings to develop the Student Health Services Business Continuity Plan
- Developed and implemented new processes for peer review of radiologists and competency assessment of radiology technicians, pharmacists and pharmacy technicians.

BY THE NUMBERS (8/20/18 -12/31/18)

24,116 TOTAL PROVIDER VISITS

9,233 TOTAL PATIENTS/CLIENTS



12,099 Lab Tests

987 X-Ray Exams

14,770 Rx Filled

OUR CUSTOMERS TELL US:

“They always make sure to listen to me and have been courteous and have tried multiple ways to address my issues when the first did not help and have shown they cared and wanted to put me and my health first.”

“I am always satisfied when going to Redfern. Everyone is always so friendly and they always schedule me efficiently and on the spot. Everything is always explained well and all my questions are always answered in a way that I understand. I always feel comfortable going to Redfern, because I know that I will be well taken care of.”

“Very quick and easy process. I didn't feel rushed or stressed in the appointment. I was well taken care of.”

“Always friendly and very helpful for anything I go in for.”

ADDITIONAL ACCOMPLISHMENTS

- Started the process for getting a new instrument in the lab – worked with Beckman Coulter, Henry Schein and Sam Young to be able to order a new analyzer by April 2019
- CAPS Outreach worked with the Gantt Multicultural Center (provided support for students impacted by The Woodlands apartments disaster and provided support during Trans-Student Awareness and Coming Out Day) and Healthy Campus (developed Celebrate Safely coasters for downtown bars to help increase students' awareness of drinking safely)
- Immunization Compliance: **99.76%** of students in compliance with medical clearance requirements



HEALTHY CAMPUS HIGHLIGHTS

- Partnered with Athletics and Student Affairs to launch the second annual Celebrate Safely campaign focused on alcohol safety and bystander intervention
- Launched additional large-scale marketing campaigns focused on the following topics: flu vaccine competition with the University of South Carolina, mental health (stress, anxiety and suicide prevention), sleep, Meatless Monday, sexually transmitted infection prevention, Tobacco-free Campus/Great American Smokeout
- Partnered with Fraternity and Sorority Life to help launch StepUP!, a nationally recognized bystander intervention program; students who participated in IFC recruitment and students in IFC and CPC chapters received the training
- Worked with faculty (from the Department of Youth, Family and Community Studies and the Institute of Family and Neighborhood Life; the Department of Psychology; and the Department of Public Health Sciences) and Athletics to develop an interactive online sexual violence prevention module for Clemson student athletes as part of the Robert H. Brooks Sports Science Institute Seed Grants Program

Tigers Together:

- About **450** Clemson faculty, staff, students and community members received the Tigers Together Advocate Training
- The Tigers Together Creative Inquiry team orchestrated three main events in September in honor of Suicide Prevention Month: a Speakers Panel (where three campus members shared their experiences with suicide or that of a loved one), a screening of *Suicide: The Ripple Effect*, and an art auction to raise awareness for mental health

Sustainability:

- A comprehensive update of the sustainability website was completed
- The Sustainability Commission Charter was updated and adopted by the administration
- The first AASHE STARS report was completed

ASPIRE TO BE WELL DATA

99% total completion rate for fall 2018 freshmen and transfer students (**5,202** students total; **238** sessions)

99% completion rate – freshmen: 3,760 completed

98% completion rate – transfer: 1,442 completed

96% completion rate – Bridge to Clemson students: 822 completed

Total students completed: **6,024** students (freshmen, transfer and Bridge to Clemson)



ASPIRE STUDENTS TELL US:

“Aspire Facilitators were very educated about the subjects, used participation well and made the session fun as well as informative for all.”

“The Aspire Facilitators seemed very caring and concerned about everyone’s well-being and inspired me to start helping others more often.”

“I really enjoyed this and it made me feel better about the University as a whole because they are addressing serious issues that are usually overlooked or ignored!”