SPRING 2017 HIGHLIGHTS

PRIMARY ACCOMPLISHMENTS

• American Psychological Association notified Counseling and Psychological Services of the reaccreditation of the Doctoral Internship Program of Professional Psychology on May 8, 2017; the program is reaccredited through 2023
• Initiated depression screening/referral system between Medical Services and CAPS
• Completed plans for renovation of lobby to accommodate newly designed registration process
• Documented 330 cases of influenza during Flu Surge from Jan. 20 – Mar. 8, 2017
• Initiated antibiotics awareness campaign

BY THE NUMBERS (Jan. 1 – May 13, 2017)

23,312 TOTAL PROVIDER VISITS
11,608 TOTAL PATIENTS/CLIENTS

Our Customers Tell Us:

“I have bad days and being able to talk about them and know they don’t define me is so important to my health.”

“I had a very positive experience. From scheduling an appointment to checking out, I only encountered friendly and helpful staff.”

“The workshop is helpful.”

“My visit went very well. Everyone there was very kind to me and made sure that I got the treatment that I needed. They were also very efficient with how much time they took to get their work done. I was very pleased with everything.”

“I like that I always feel welcomed when I come to Redfern.”

10,283 Lab Tests 1,084 X-Ray Exams 15,542 Rx Filled

ADDITIONAL ACCOMPLISHMENTS

• In a semester-long project, architecture class conducted a needs assessment of SHS and created a conceptual design for space allocation; plans for new SHS facility added to Student Affairs Facilities Strategic Plan
• Established weekly meeting schedule and began using project management software to facilitate billing of insurance
• New technologist position added to laboratory staff
• Received analysis of medical appointments from EHR vendor; initiated plans to reinstate web booking of medical appointments.
• Immunization compliance – 97.4% total compliance rate for new undergraduate and graduate students: 956 compliant out of 982
HEALTHY CAMPUS HIGHLIGHTS

- Partnered with the Tigers Together suicide prevention initiative supported by a SAMSHA grant (awarded to Dr. Martie Thompson and Dr. Heidi Zinzow); more than 700 employees and students have participated in advocacy training since Aug. 10, 2015. As the grant concludes in fall 2017, the majority of these efforts will transition to Healthy Campus with the addition of a new staff member who will serve as the Coordinator for Suicide Prevention and Mental Health Initiatives.

- In March 2017, hosted the third annual Law Enforcement Summit themed, “Mental Health and Suicide Risk: Responding to Individuals in Distress;” over 63 individuals were in attendance, including University, City and County law enforcement officers, Clemson University staff, counselors, chaplains, students and other community members.

- Launched large-scale marketing campaigns during the spring semester focusing on the eight dimensions of wellness, sleep, social media and internet use/presence, cold vs. flu, sexual responsibility, stress/anxiety, safe spring break, body image/over-exercising/eating disorders, nutrition, consent and healthy stress management for final exams.

- Partnered with Clemson Baseball to promote alcohol safety during the Notre Dame baseball series on March 11; included a static graphic shown on the videoboard throughout the game along with a 15 second PSA on alcohol use risk reduction.

- AOD Creative Inquiry (CI) team participated in the spring Focus on Creative Inquiry (FOCI) Poster Forum with their poster, “Promoting Health on Clemson’s Campus;” that overviewed National College Health Assessment results from 2010 – 2016; eight students from the CI team were the authors of the poster.

- Aspire Creative Inquiry Team focused on Aspire to Be Well facilitator training; speakers from the following departments came to teach our students: Office of Advocacy and Success, Office of Access and Equity, Office of Community and Ethical Standards, Student Health Services (CAPS/ACTT), Healthy Campus, Campus Recreation, Gantt Multicultural Center, Clemson University Police Department, and Center for Career and Professional Development. In addition, all students completed the Tigers Together Suicide Prevention Advocate Training and became Certified Peer Educators.

ASPIRE STUDENTS TELL US:

“It was a great and informative session.”

“This was a very helpful class. I learned where I need to go for help and how to help others in different situations.”

“Very informative especially to transfer students who don’t know a whole lot about campus and what it offers in regards to student health.”