

# ALLERGY INJECTION INFORMATION SHEET

Below is general information concerning allergy injections at Redfern Health Center. This sheet will provide information to help the patient maintain a regular injection schedule and eliminate unnecessary trips and expenses.

1. First time allergy injection patients should contact Redfern Health Center and make an appointment with a provider (doctor or nurse practitioner) and the allergy nurse. Allow 1 to 1 1/2 hours for the first visit (if made together on the same day). The provider will ask questions about how long allergy injections have been received, what the allergies are, etc. It is possible to schedule with the provider and allergy nurse on the same day or different days, but the patient must see the provider PRIOR to the allergy nurse visit. Once the initial visits are completed, appointments may be scheduled for the remainder of the semester. This may be done online at MyHealth-e <https://redfernweb.clemson.edu>.
2. Allergy injections are given by APPOINTMENT ONLY; no walk-ins are accepted. Appointments must be made in advance.
3. ALL PATIENTS RECEIVING ALLERGY INJECTIONS MUST WAIT **30 MINUTES** IN THE OFFICE FOLLOWING AN INJECTION AND RECHECK WITH THE ALLERGY NURSE BEFORE LEAVING THE BUILDING. THIS IS VERY IMPORTANT DUE TO THE POSSIBILITY OF AN ANAPHYLACTIC REACTION OCCURRING. THERE ARE NO EXCEPTIONS TO THIS POLICY. FAILURE TO RECHECK BEFORE LEAVING THE BUILDING WILL RESULT IN TERMINATION OF ALLERGY INJECTIONS AT REDFERN HEALTH CENTER.
4. Patients must have current written instructions from an allergist for correct dosage, build-up schedule, and instructions for missed injections and reactions. Orders must be signed by the prescribing physician. Injections will not be given unless instructions are complete and initial injection has been administered and observed in the allergist's office.
5. The prescribing physician may ship the antigen/serum or choose to allow the patient to bring in the antigen/serum to Redfern Health Center.
6. If 90 days have passed since the last allergy injection was received, the patient must return to the prescribing physician before receiving further allergy injections at Redfern Health Center.
7. The fee for a single allergy injection is \$18. The fee for a patient receiving multiple allergy injections is \$29. Student Health Services charges a fee for missed appointments and late cancellations. Patients must cancel or reschedule appointments by 11:59 p.m. the day before the scheduled appointment to avoid the \$10.00 charge for missed appointments and late cancellations. Appointments may be canceled or rescheduled through MyHealth-e.  
  
*Patients arriving more than 5 minutes late for allergy appointments will be asked to reschedule and may be charged a fee.*
8. It is the patient's responsibility to reorder vaccines in advance to prevent lapses of injections. Redfern Health Center is not responsible for reordering vaccines for the patients.
9. Patients are responsible for obtaining and transporting antigen/serum vials home when finished for the semester. Redfern Health Center accepts no responsibility for vials left in our refrigerator. We are unable to ship any antigen/serum vials.
10. The prescription and mixing of serum, the content of the vials, the concentration of the antigen/serum, and the dosage schedule are the responsibility of the prescribing physician. Redfern Health Center will not accept responsibility for these factors.
11. It is the patient's responsibility to inform Redfern Health Center if taking any prescribed medication (especially beta blocker medicines, steroids, etc.) while receiving allergy injections.

Please visit our website at [clemson.edu/studenthealth](https://clemson.edu/studenthealth).

