Access to essential software, printing, and Wireless Internet:

- Please refer to the documentation on the website for Wireless access, printing, and Installing CCIT Software Center.

Hardware Purchases and Software Support:

- On non-preferred computer vendors (not Dell or Apple), or machines not purchased through Clemson, you must coordinate any warranty work directly with the manufacturer.
- English is the expected language setting and United States is the expected location setting. Other language packs may conflict with software installations and troubleshooting; please be sure these settings are changed before requesting IT services.
- Any non-standard software or software for personal use will not be fully supported or backed up by CCIT.
- CCIT does not furnish hardware or accessories (e.g. Ethernet cables, display adapters).

Student Data:

- You are responsible for backing up your own data before support work begins. CCIT assumes no liability for your data in the event of hardware failure, viruses/malware/spyware, user error, and/or file corruption.
- It is highly recommended that you have your data backed up on an external hard drive.

Operating Systems:

- Full support is available for users running Windows 7 Professional, Enterprise, or Ultimate.
  - If running Windows 7 Home or Home Premium, Clemson-owned or licensed software packages are not guaranteed to work.
- As Windows XP is considered end-of-life in 2014, it is no longer a supported operating system. All Windows users should be running one of the above-listed versions of Windows 7.
- Windows Vista is not a supported operating system.
- Windows 8 support is limited.
- Support for Mac OS X pre-dating Snow Leopard (10.6.8) will be limited.