

## General Session: Tuesday at 10:45am

### Tools, Tips, and Techniques to Mitigate Fraud

Have you ever wondered if your university is a target for potential fraud? Are you monitoring your emails? How do you validate information sent by external sources? Do you have documented controls in place, and have you trained your employees? This presentation will focus on some of the various ways that fraudsters are infiltrating colleges and universities and provide you with tools and tips to mitigate fraud.

#### Speakers:



#### **Alan Hale - SVP, Senior Fraud Policy Strategist, Bank of America Merrill Lynch**

Alan Hale is a Sr. Fraud Policy Strategist supporting Large Corporate and Commercial clients at Bank of America. Based in Atlanta, GA, Alan is responsible for driving fraud process improvements and procedures designed to mitigate risk and improve response efficiencies to fraud events. Alan has held multiple leadership roles over his 13-year tenure with Bank of America's Fraud organization including Service and Detection Operations and Fraud Policy in both Consumer and Commercial Bank.



#### **Scott Pigeon - Manager, Procurement Business Operations, Clemson University**

Scott Pigeon is the Manager for Business Operations. A 20-year Air Force veteran, Scott is responsible for a variety of campus services including the direction of enterprise e-procurement, Clemson Blue Cheese manufacture, Surplus and Receiving operations, and the oversight of contracted student post office, bulk mail, print management and university travel services.