

PATRICIA "PIDGE" LOHR DNP, RN, CENP

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PROFESSIONAL ORGANIZATIONS

2011-2018 Advisory Board Member -University of San Francisco
2011-Present American Organization of Nurse Leaders (AONL)

PROFESSIONAL EXPERIENCE

PRISMA HEALTH

Vice President, Nurse Executive, Acute Care August 2020 – Present

- ♦ Oversight of System Acute Care Operations of Nursing in 12 Prisma Medical Centers
- ♦ Responsible for standardizing system nursing operations plans to achieve quality, staff engagement, patient experience, and financial outcomes
- ♦ Tri-Chair of System Nursing Operations Council

KAISER PERMANENTE

October 2016 – June 2020

Executive Director of Resource Stewardship

September 2019 – June 2020

- ♦ Oversight of Integrated Quality Management and Care Without Delay initiatives across the 8 National Regions of Kaiser Permanente
- ♦ Participation in Hospice Carve-In demonstration exploration with Centers for Medicare/Medicaid
- ♦ Influences practices across the Kaiser Permanente National Program to standardize approach and care processes

Executive Director of Regional Patient Care Services Operations

September 2016 – September 2019

- ♦ Provide day-to-day expertise and executive oversight to supporting the Chief Nurse Executives and the PCS service lines in the 21 Acute Care Medical Centers in Northern California: Maternal Child Health, Perioperative Services, Adult Services, and oversight of contract management for the collective bargaining agreement with the California Nurses Association
- ♦ 8 direct reports, 85 FTEs in reporting structure
- ♦ 2019 Successful implementation of the EPIC Acuity System across 21 medical centers.
- ♦ 2018-2019 Provided coverage as Regional CNE for the 21 medical centers in Northern California after Regional VP/CNE's departure.
- ♦ 2018 Implemented Advanced Alert Monitoring in 18/21 medical centers saving 80 - 100 lives per year and decreased the number of escalated alerts to the rapid response team (RRT) from 5.6 per day to 3.4 per day.
- ♦ 2017 Staff Engagement: Work Unit Index (WUI) score is 83 (2 points higher than best in class Healthcare Norm)
- ♦ 2017 Standardized process across the 21 medical centers in Northern California: meeting standardization, huddle standardization, audit reduction, labor relation training, and role-based dashboard (Excellent Performance)
- ♦ 2017 Implemented a region-wide Chief Nurse Executive Mentoring Program
- ♦ Lead PCS negotiator for bargaining with the California Nurses Association that resulted in an unprecedented 5 years contract with the union and 12,000 registered nurses in Northern California.

Chief Nursing Officer – Central Valley Area (Modesto, Manteca, Stockton) November 2014 – September 2016

- ♦ Provides day-to-day executive oversight for two acute care medical centers with a combined ADC of 200, 75,000 ED visits, a freestanding ambulatory surgery center, and a plan hospital inpatient utilization in the Northern California Region of Kaiser Permanente.
- ♦ Leads Patient Care Services, Administrative Services, Clinical Education and Practice, Maternal-Child Health Services, Adult and Pediatric Inpatient Divisions, Utilization Management, the Patient Experience, and Perioperative Services
- ♦ Chief Nursing Officer (CNO) Liaison for Labor Union Registered Nurse Quality Liaison Committee (Regional Responsibility)
- ♦ Chief Nursing Officer (CNO) Representative for Hospital Clinical Content Governance Committee (Regional Responsibility)
- ♦ Navigates and leads patient care services leadership response of two separate work stoppages in first three months of employment
- ♦ 2016 Achieved a reduced harm rate by 5% by reinstatement quality reporting at the professional practice council in both medical

centers and assigning PICC nurses to perform surveillance on all central line patients.

- ◆ 2016 Achieved a 10% reduction in C-diff Standardized Incident Ration (SIR)
- ◆ 2016 Achieved Per Member/Per Month Expense (PM/PM) by 2.69% across the Central Valley Service Area (Exceptional Performance) by implementing standardized 7 day a week staffing reviews and a process for weekend overtime approval.
- ◆ 2015 Manteca Campus led the 21 hospitals Northern California in Care Experience with the top score

TENET HEALTHCARE

DOCTORS HOSPITAL OF MANTECA — Manteca, CA

October 2011 - October 2014

Chief Nursing Officer Provides day-to-day executive oversight for emergency services, inpatient nursing, infection control, critical care unit, nursing administration, perinatal services, and case management

- ◆ Facilitated the implementation of the AllCare/Care1st IPA population health relationship
- ◆ Provided leadership and oversight of hospitalist service implementation
- ◆ Opened the city's first outpatient wound center.
- ◆ 2014 Tenet Clinical Innovations Award Recipient for readmission reduction > 50% in 2013.

PROVIDENCE MEMORIAL HOSPITAL – EL PASO, TX

October 2009 – October 2011

Administrative Director of Emergency Services and Critical Care

- ◆ Supported two cost centers with oversight of 40 emergency services beds and 12 intensive care unit beds, annual emergency visits of 48,000 and 3,053 inpatient days annually and 90 FTEs.
- ◆ 44% pediatric patient population in ED – Dedicated Pediatric ED opening 09/2011.
- ◆ Decreased nurse vacancy rate in Emergency Department in 2010 by 20%.
- ◆ 2010 Appointment to Texas Governor's EMS/Trauma Advisory Committee (GETAC) on Pediatrics.
- ◆ Chairperson, Corporate-wide Tenet Emergency Department Standards Team 2011, Vice Chair 2010.
- ◆ Member, corporate-wide Tenet Clinical Practice Council (Part of Nursing Corporate Shared Governance Structure).
- ◆ Conceptualized, planned and hosted first annual Pediatric EMS Conference for community with attendees from across El Paso region, increasing hospital visibility to communities in far West Texas and Southeastern New Mexico.
- ◆ Initiated and implements discharge call-backs, leader and staff rounding, and employee-led employee and patient satisfaction team in ED leading the ED to five-star status for 2010 as measured by Tenet.
- ◆ 2011 BorderRAC Conference Speaker on Disaster Triage and Chemical Exposure.

PREVIOUS LEADERSHIP ROLES:

- ◆ **UNIVERSITY of MIAMI HOSPITAL – MIAMI, FL**
Director of Emergency Services
2008 -2009
- ◆ **GOOD SAMARITAN MEDICAL CENTER – WEST PALM BEACH, FL**
Nurse Manager, Emergency Department
2007- 2008
- ◆ **CORAL SPRINGS MEDICAL CENTER – CORAL SPRINGS, FL**
Assistant Nurse Manager, Adult/Pediatric Emergency Department
2004 – 2007
- ◆ **NORTHSHORE MEDICAL CENTER – MIAMI, FL**
Director of Emergency Services
2002 – 2004
- ◆ **COLUMBIA HOSPITAL – WEST PALM BEACH, FL**
Staff Nurse/Charge Nurse – Emergency Department
1998 – 2002

EARLY CAREER:

1997 – 1998 RN travel assignments in South Florida. Inpatient rehab and medical/surgical units
1989 – 1997 Jersey Shore Medical Center, staff nurse, medical/surgical ortho-trauma unit

EDUCATION & CERTIFICATIONS & LICENSES & PUBLICATIONS

UNIVERSITY OF SAN FRANCISCO – San Francisco, CA

Doctor of Nursing Practice (DNP) May 2018

FLORIDA ATLANTIC UNIVERSITY — Boca Raton, FL

Master of Science in Nursing (MSN) 2008

UNIVERSITY OF PHOENIX — Ft. Lauderdale, FL

Baccalaureate of Science in Nursing (BSN) 2005

ANN MAY SCHOOL OF NURSING — Neptune, NJ

Diploma Registered Nurse (RN) 1989

Professional Licensures and Certifications

- ◆ California RN – 80635
- ◆ Nationally Certified in Executive Nursing Practice (CENP)

Publications

Guest Editor for *Nurse Leader* August 2021

Gooch, P. (2018). Hospital workplace violence in California: New regulations. *Workplace Health & Safety*, 66(3), 115-119.

Gooch, P. (2017). Creating a mentoring culture for new and seasoned chief nurse executives in a health system. *Nurse Leader*, 15(5), 341-344.

Trepanier, S., & Gooch, P. (2014). Personal branding and nurse leader professional image. *Nurse Leader*, 12(3), 51-57.

Gooch, P. (2009). ED overcrowding: Implications for nurse leaders. *Nursing Management*, 40(1), 50-54.

Community Service

- ◆ Federal Disaster RN for the Department of Health and Human Services, 2004 – 2011