

Chief Business Officer for Student Affairs Lisa Bona



Lisa Bona is in her third year as the executive director of business operations and strategy for the Division of Student Affairs in 2019-20. She assumed her current role in April 2017 after spending three and a half years as associate director of student financial services at Emory University in Atlanta.

Bona's team in Student Affairs Business Operations (SABO) provides support to all Student Affairs departments through accounting services, financial reporting, personnel guidance and oversight of integrated financial and assessment strategies resulting in efficient resource utilization, effective planning and processes that create quality and continuous improvement of programs and services. SABO was named Student Affairs Team of the Year for 2019 after successfully juggling the financial impact of several departments moving to Finance and Operations and also implementing value mapping, which ties departmental work into the overall strategic plan of the division.

Bona was no stranger to the Division of Student Affairs when she was hired in 2017. She previously served as business manager for Littlejohn Coliseum from 2003-06 when the facility was managed by Student Affairs. During that time, she was the initial point of contact for all potential internal and external clients. She coordinated the budget and managed financials for major event settlement, including basketball games, concerts and conferences.

Bona then served as an assistant business officer for Student Affairs from 2006-09. During that time, she monitored all budget activity and kept financial records for Campus Life, Student Life and the Gantt Intercultural Center. She moved into the role of senior strategic analyst through 2013, eventually assuming control of divisionwide activities in the strategic planning and analysis area for SABO while also directing activities for the TigerOne Card Services office, including the financial transaction system. She served as the division's liaison to many campus partners, including Accounting Services, Human Resources, Internal Audit and Procurement Services.

While at Emory, she oversaw all aspects of the EmoryCard program, including electronic access, meal plan access and ID card production. She organized, planned and directed day-to-day operations of the program and oversaw office personnel. Bona also developed policies and procedures for campus use of EmoryCard.

Bona earned a bachelor's degree in business administration, with a concentration in management and marketing, from Lander University in May 1998. She added a master's degree in human resource development from Clemson in August 1999.

She and her husband, Eric, have a daughter, Mary Mackenzie.