

HOW TO CHECK IN FOR YOUR VIRTUAL APPOINTMENT

Important Notes

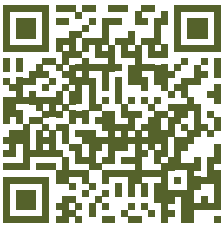
- It can take at least **20 minutes** to complete the check-in process, and you must complete everything before your appointment time.
- If you do not allow yourself sufficient time and try to join the meeting no later than five minutes after your appointment time, you will not be able to join and must reschedule.
- It's recommended that you use Google Chrome and a laptop/desktop when accessing MyHealth-e.

How To Check In

- First, go to the Student Health Services website, clemson.edu/studenthealth. Then, click on “MyHealth-e” and “Log in Now.”
- Select “Student” or “Non-Student.” Log in to MyHealth-e using your Clemson University username and password. You'll be asked to enter your date of birth to confirm your identity.
- Once in MyHealth-e, click on “Appointments” in the left navigation.
- Find your currently scheduled appointment and click on “Appointment Check In” – it can be a little difficult to notice this link as it may look like regular text.
- Select the state where you are located. Please note that you can only do a virtual visit if you are physically located in the state of South Carolina.
- Make sure your contact information is accurate and up to date. If not, you can edit it here.
- Upload a picture of your insurance card if you haven't already provided it to us.
- You'll then need to complete the PHQ-2 Patient Health Questionnaire. After that, complete the Nursing Assessment.
- Next, verify your Health History information is accurate and up to date. You can make any changes here.

You are now ready to start your virtual appointment. Click the link to join the meeting and let your provider know you are ready to begin. Allow your browser to open Zoom. Your provider will be with you shortly!

Watch Video



Please visit our website at clemson.edu/studenthealth.

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